

*open*EHR

Postmodern EHR

Integrate. Open. Innovate.

Tomaž Gornik, CEO, Better
Co-chair, openEHR Foundation
Coordinator, Slovenian ECHA Ecosystem



*open*EHR

Agenda

Postmodern EHR

Health Data

OpenEHR

Use Cases

Summary

*open*EHR

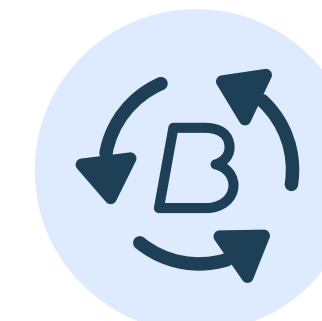
Postmodern EHR

Ideal healthcare



Patient-centric

An engaged and empowered patient will be in the center as providers and the patient herself strive to improve their health and when needed, care.



Synchronised

Care will be provided to patients in a synchronised, coordinated way to maximise safety and outcomes



Data-driven

Providers, patients, researchers and policy makers will have access to data, knowledge and tools providing better care by making informed decisions



Universally accessible

Knowledge, best practices and procedures will be available to all

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ANNALS OF MEDICINE

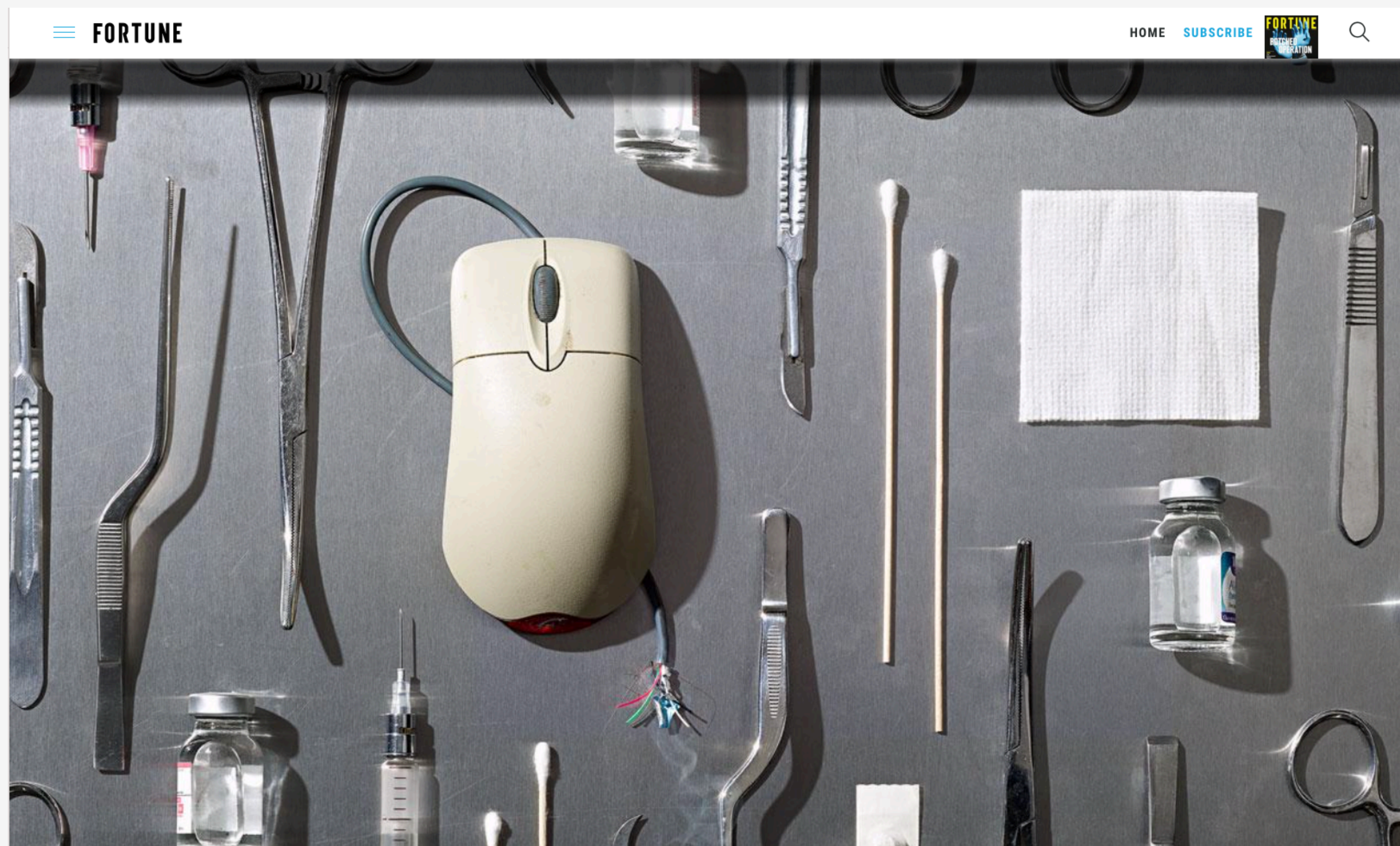
NOVEMBER 12, 2018 ISSUE

WHY DOCTORS HATE THEIR COMPUTERS

Digitization promises to make medical care easier and more efficient. But are screens coming between doctors and patients?

By Atul Gawande

An illustration on a light blue background. In the foreground, a doctor in a white lab coat stands with hands on hips, looking at a large, multi-layered screen. The screen displays various medical data: a heart rate monitor, a human body diagram with internal organs, and a list of icons (heart, brain, stomach, etc.). On top of the screen, a person in a white lab coat sits, looking down at the screen. The screen is composed of many overlapping windows, suggesting a complex digital interface.



Death by a Thousand Clicks: Where Electronic Health Records Went Wrong

The U.S. government claimed that turning American medical charts into electronic records would make health care better, safer, and cheaper. Ten years and \$36 billion later, the system is an unholy mess: Inside a digital revolution gone wrong. A joint investigation by Fortune and Kaiser Health News.

Current Systems

- **Lack of interoperability** between vendors, technologies, applications
- **Difficult** implementation, **high cost**
- **Out-dated** interfaces, **bad design**, missing functionality, **time consuming**
- **Quality** of data, **errors**, data **difficult to find**
- **Lack of mobility**, support for devices



Example: ERP

Gartner® **MONOLITHIC SYSTEMS DESIGNED
FOR NEEDS OF THE PAST**

*"Traditional **monolithic ERP** solutions using a **closed business architecture** were designed to support the process improvement **needs of the past** (such as transactional efficiency and data integrity)."*

- Gartner, 2015

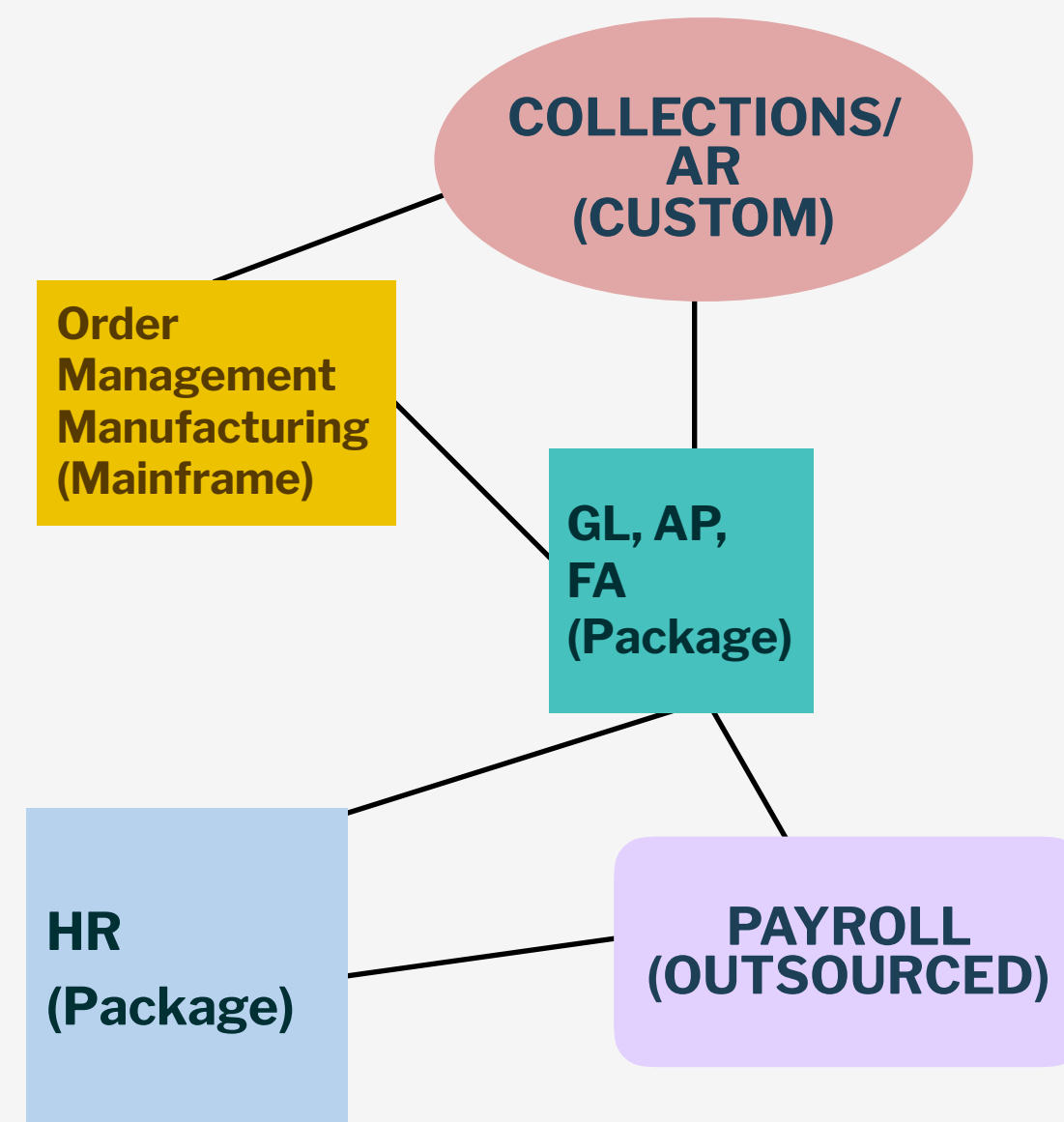
Example: ERP

Gartner **MONOLITHIC SYSTEMS CAN'T
COPE WITH NEW DEMANDS**

*‘They **cannot enable** the **open** and **agile** needs of business to succeed in a **digital economy** that demands **new products** and services and the ability to **respond** to new **business moments**.’*

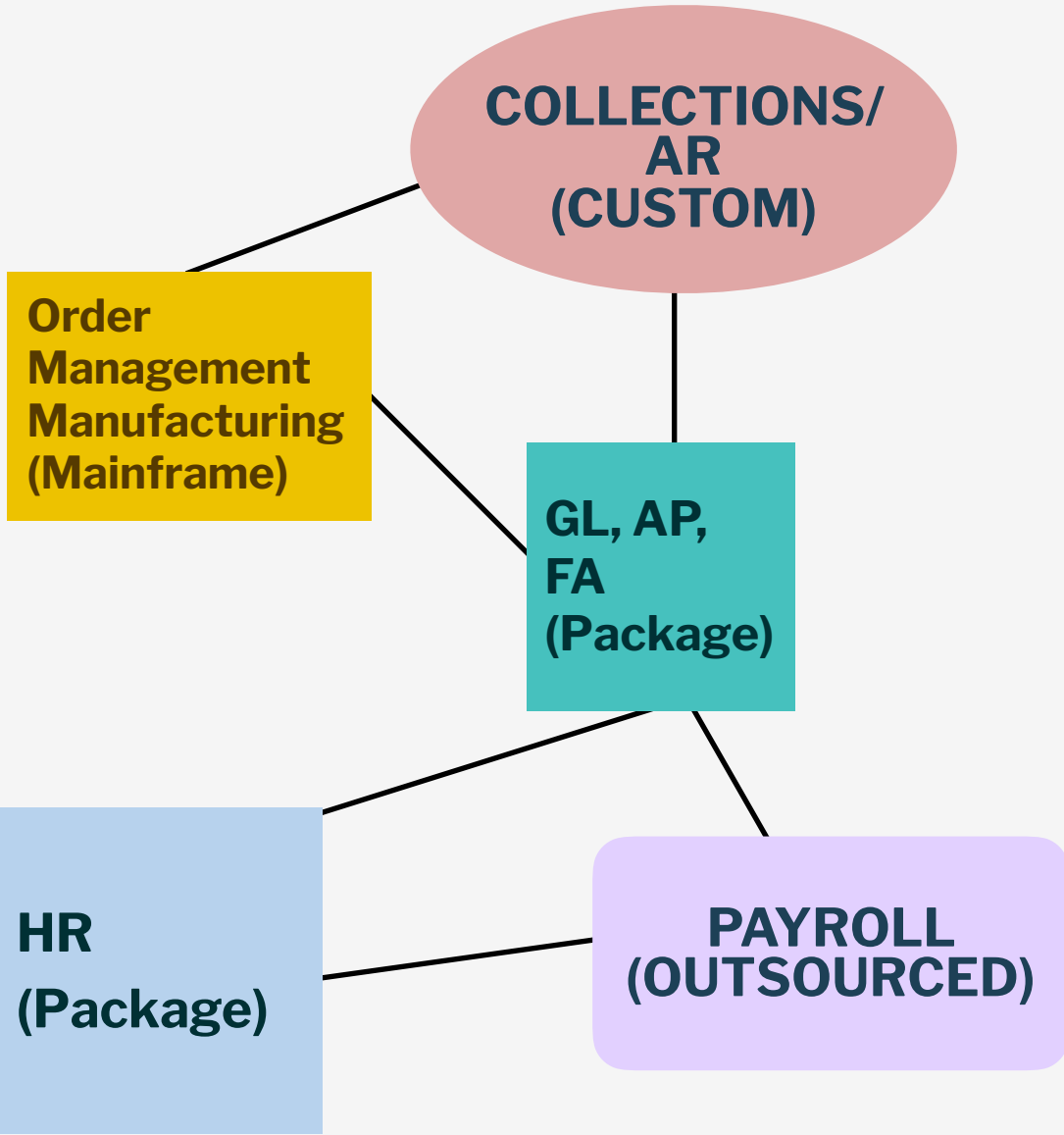
- Gartner, 2015

PRE-1997
BEST-OF-BREED



NO CORE ERP
MULTI-VENDOR
FUNCTION-ORIENTED

PRE-1997
BEST-OF-BREED



NO CORE ERP
MULTI-VENDOR
FUNCTION-ORIENTED

1998-2014
MODERN ERP

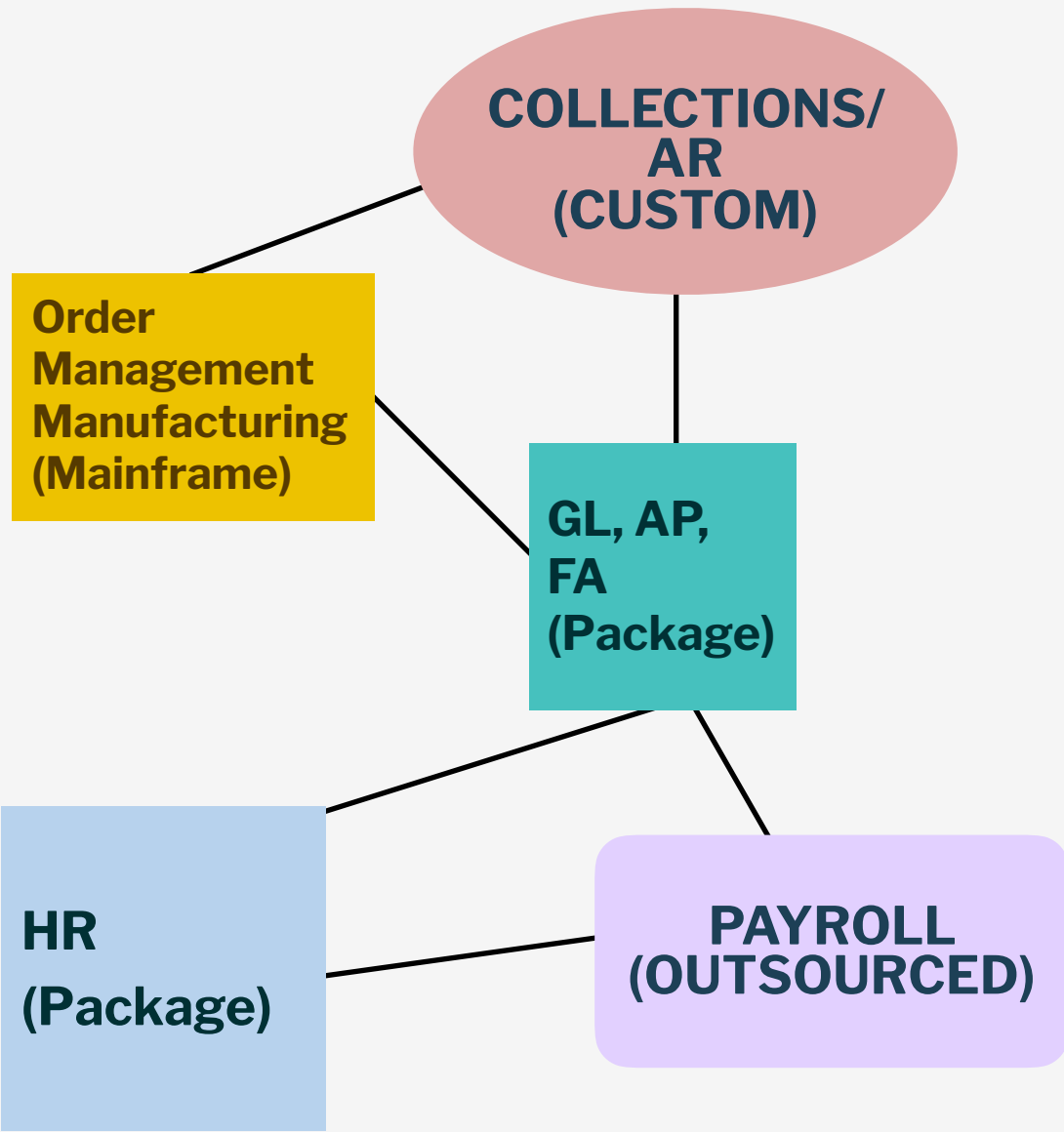
ERP SUITE

| | | |
|---------------|-----------|----------------|
| CRM | AP | GL |
| FA | Inventory | Payroll |
| Order Managmt | HR | Manufact-uring |

CORE ERP
SINGLE VENDOR
DATA-ORIENTED

ERP Evolution: Postmodern

PRE-1997
BEST-OF-BREED



NO CORE ERP
MULTI-VENDOR
FUNCTION-ORIENTED

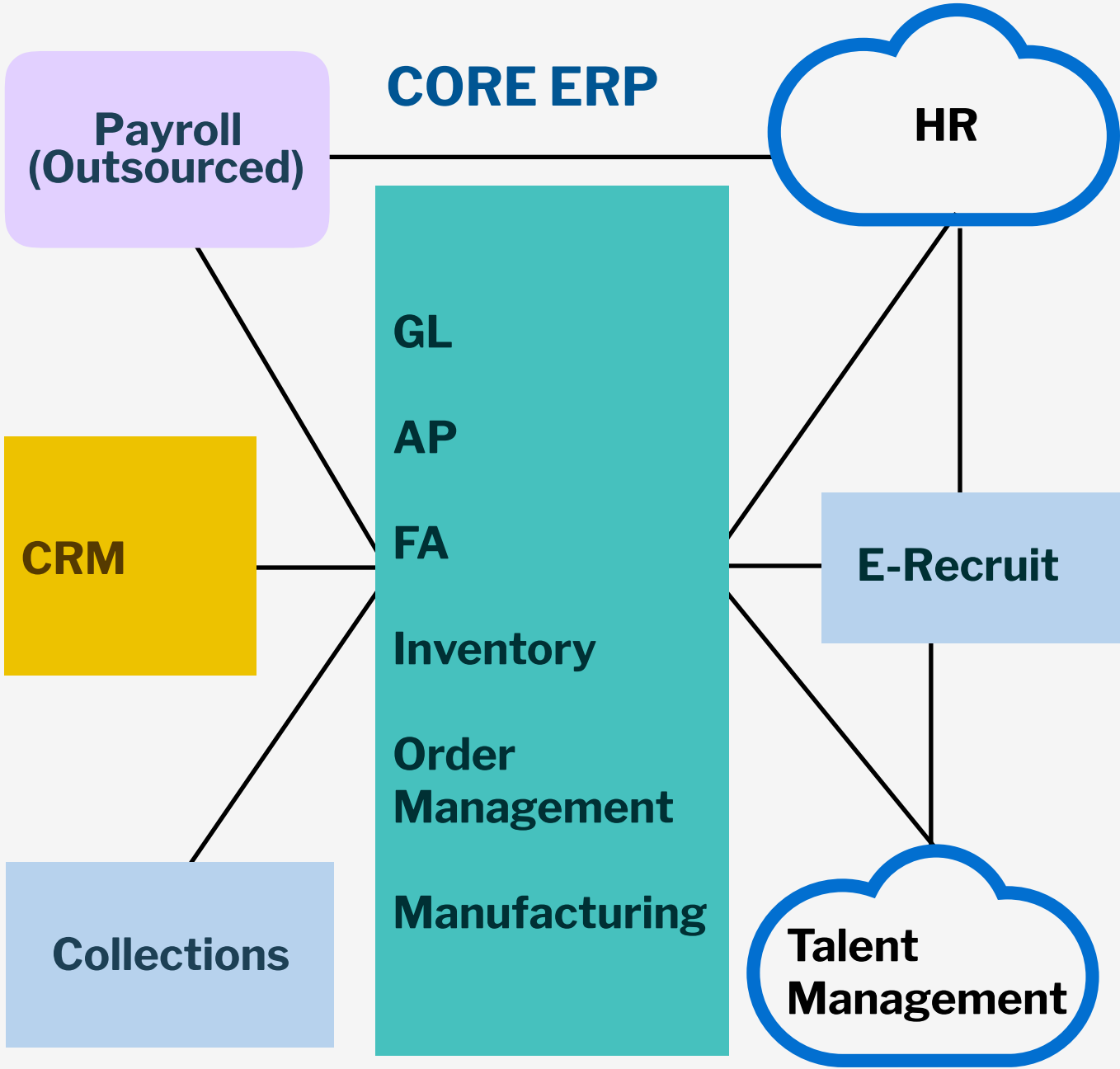
1998-2014
MODERN ERP

ERP SUITE

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|---------------|-----------|---------------|
| CRM | AP | GL |
| FA | Inventory | Payroll |
| Order Managmt | HR | Manufacturing |

CORE ERP
SINGLE VENDOR
DATA-ORIENTED

2015-
POSTMODERN ERP



CORE ERP
MULTI-VENDOR
PROCESS-ORIENTED

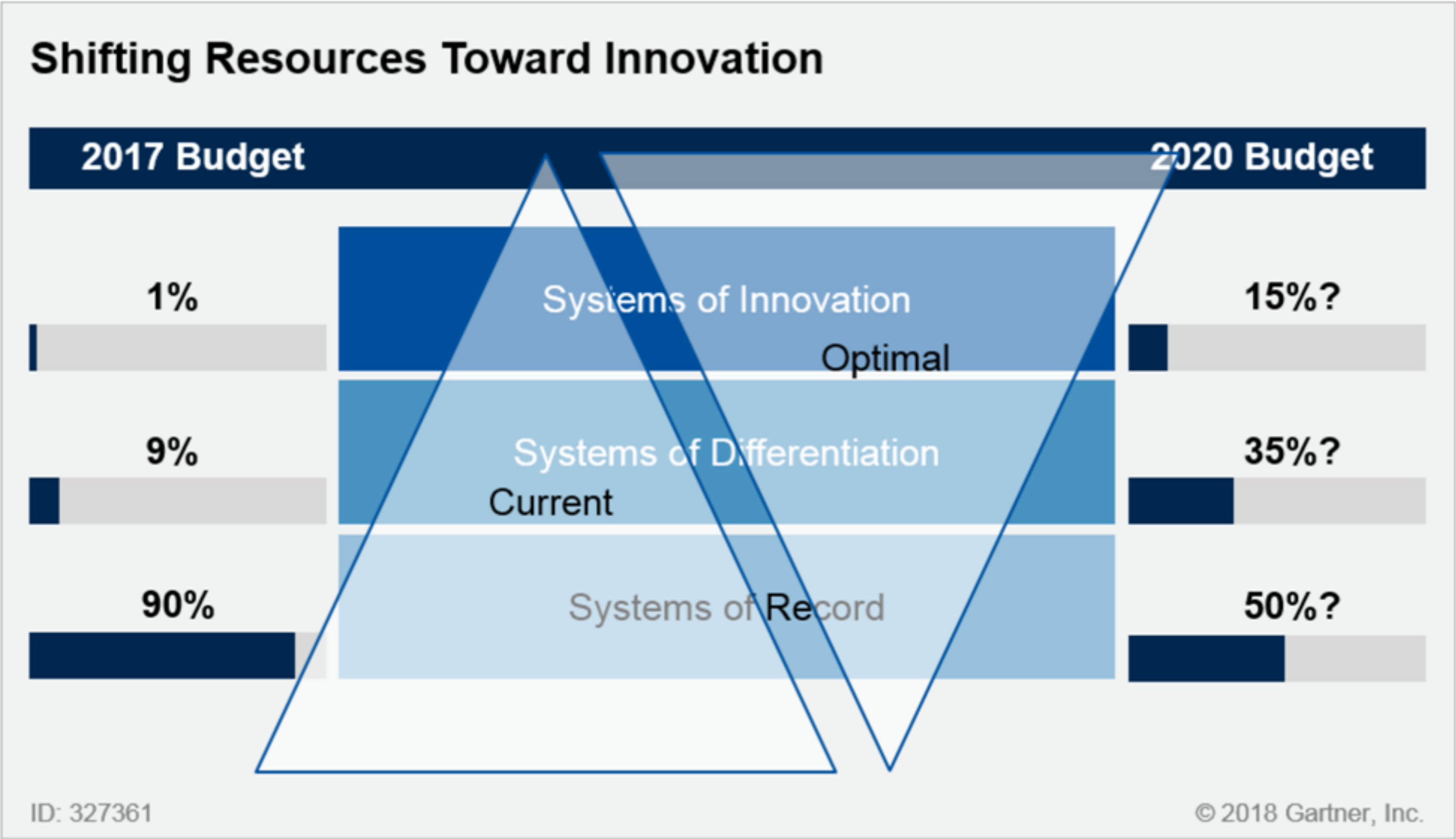
Think Samurai

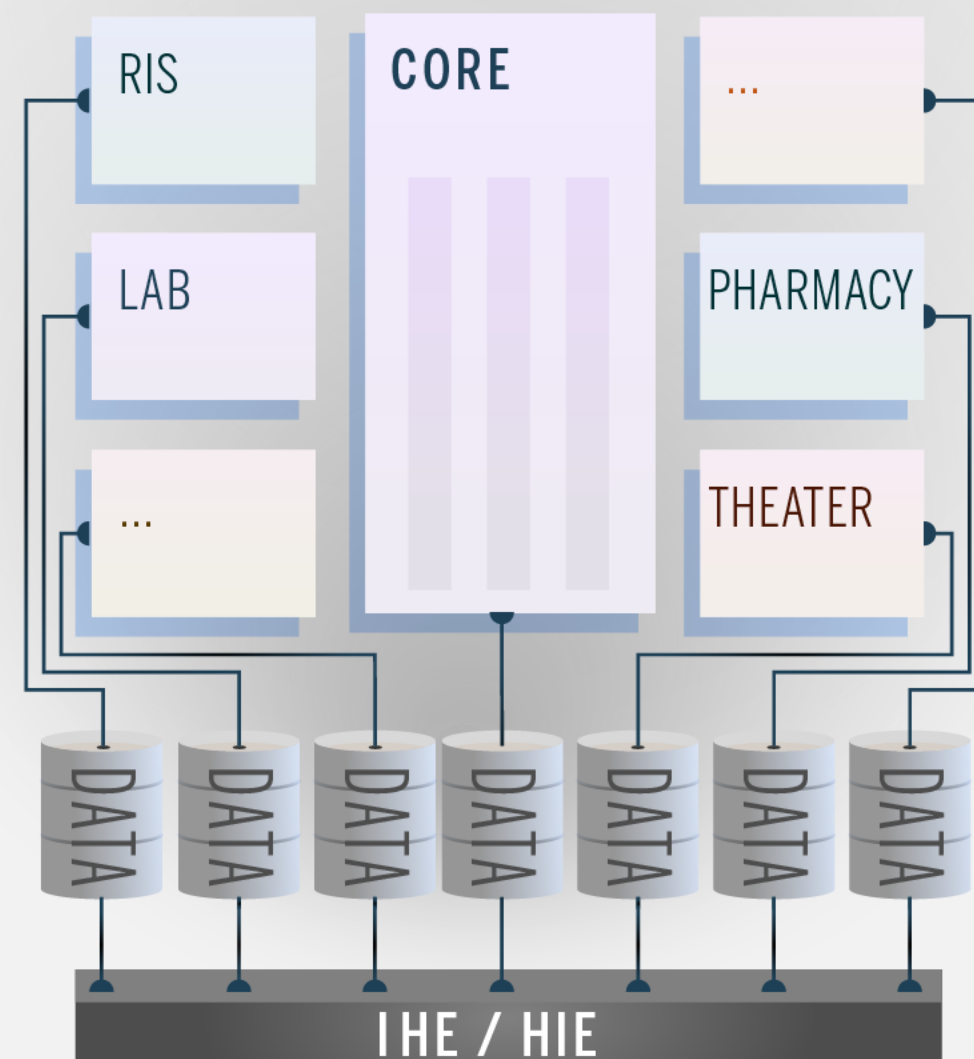


| Mode 1 | | Mode 2 |
|--------------------------------------------------|-------------|--------------------------------------------------------------------|
| Reliability | Goal | Agility |
| Price for performance | Value | Revenue, brand, customer experience |
| Linear, waterfall, high-ceremony IID* & agile AD | Approach | Iterative, low-ceremony, nonlinear, Lean Startup, Kanban, agile AD |
| Plan-driven, approval-based | Governance | Empirical, continuous, implicit in the approach |
| Enterprise suppliers, long-term deals | Sourcing | Small, new vendors, short-term deals |
| Good at conventional process & projects | Talent | Good at new approaches & dealing with uncertainty |
| IT-centric, arms-length from customer | Culture | Business-centric, close to customer |
| Long (months) | Cycle times | Short (days, weeks) |

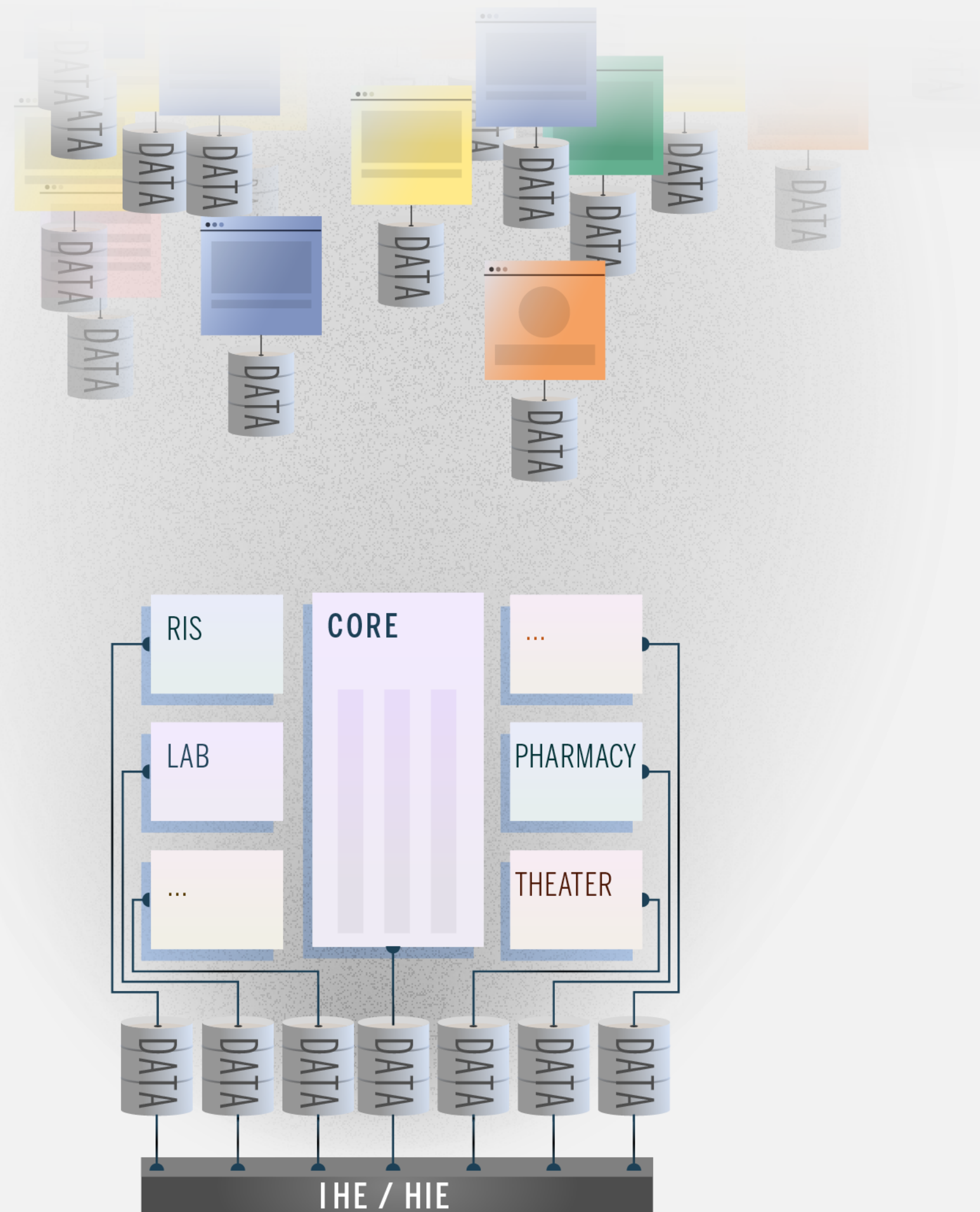
Think Ninja



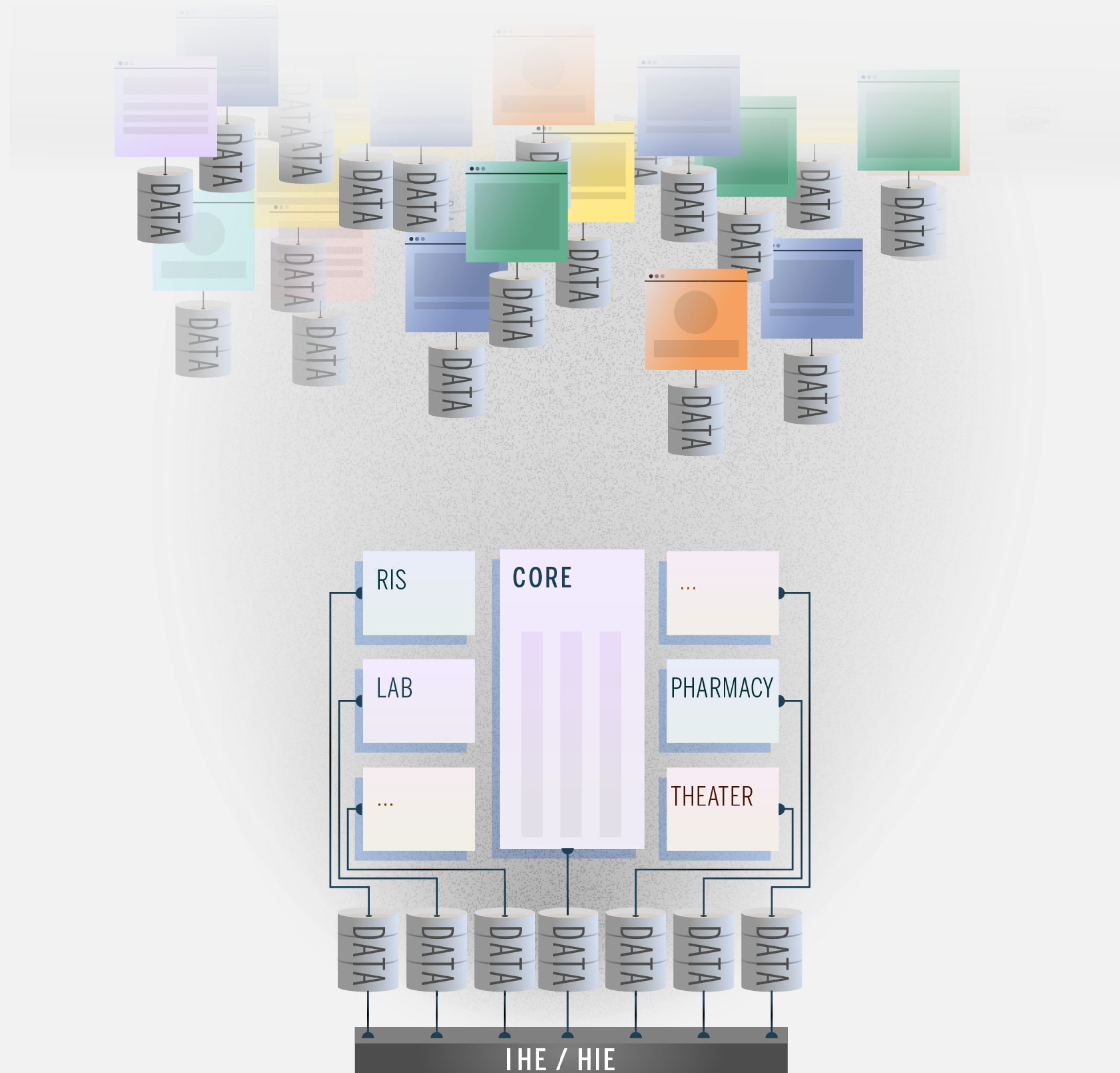


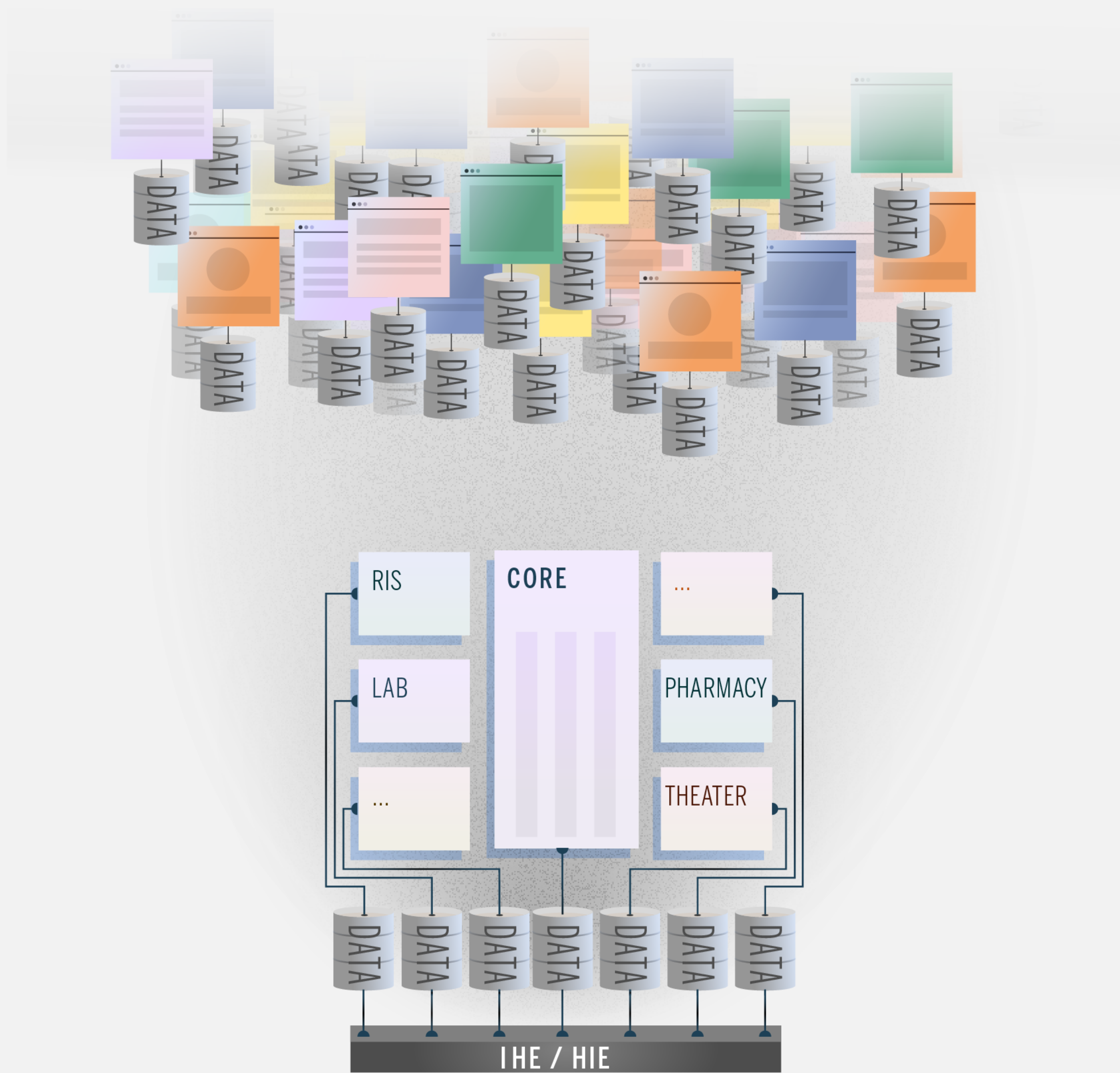


*open*EHR

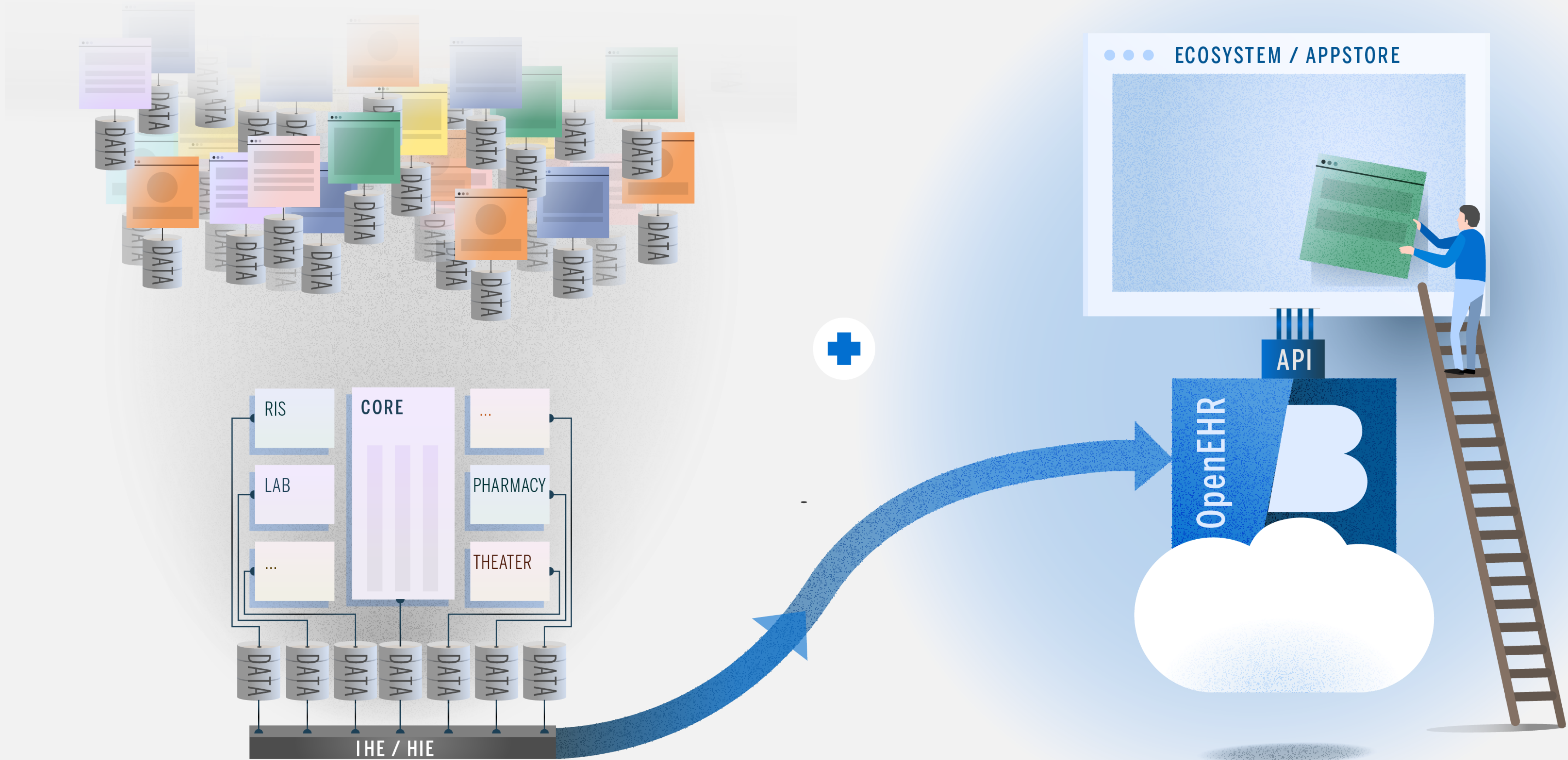


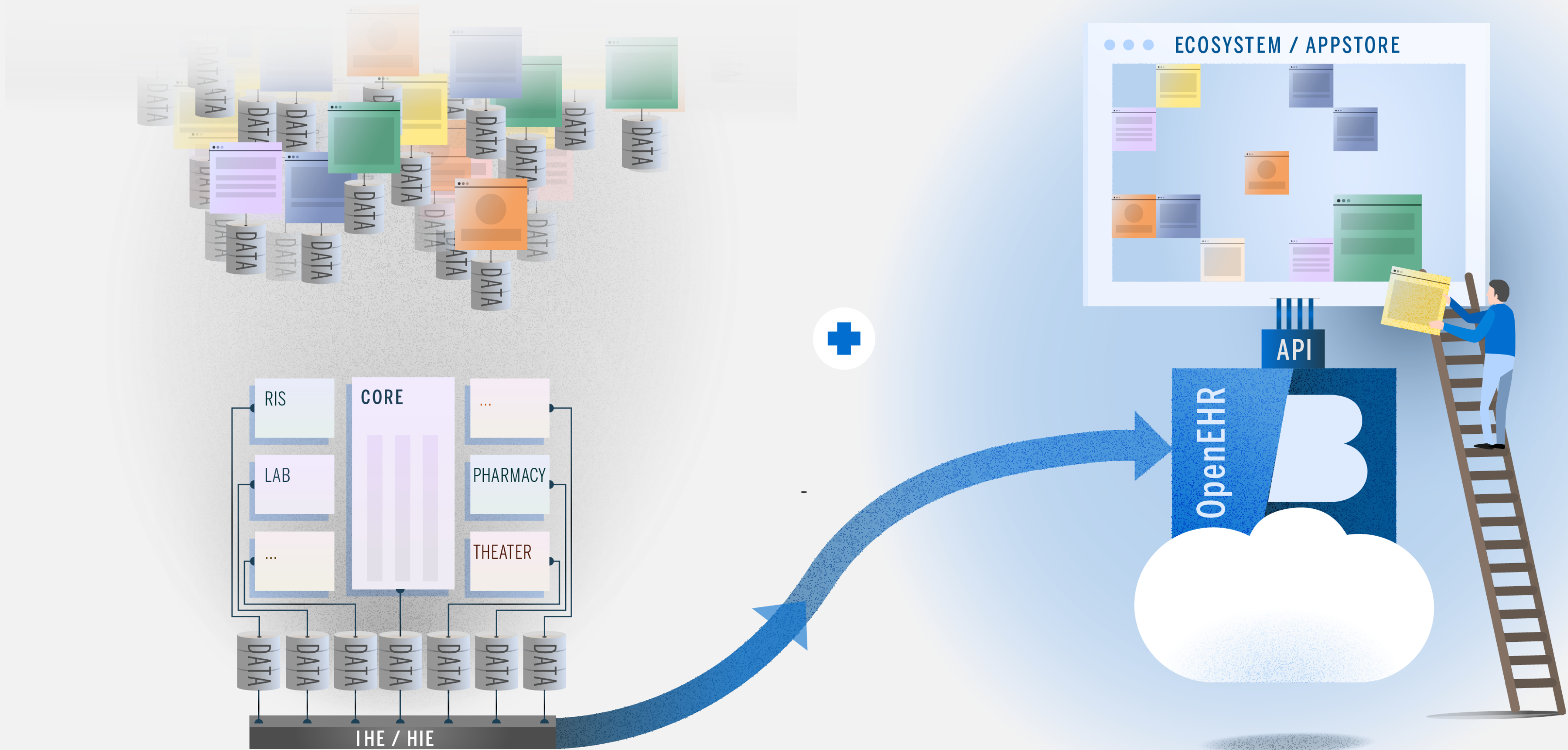
openEHR

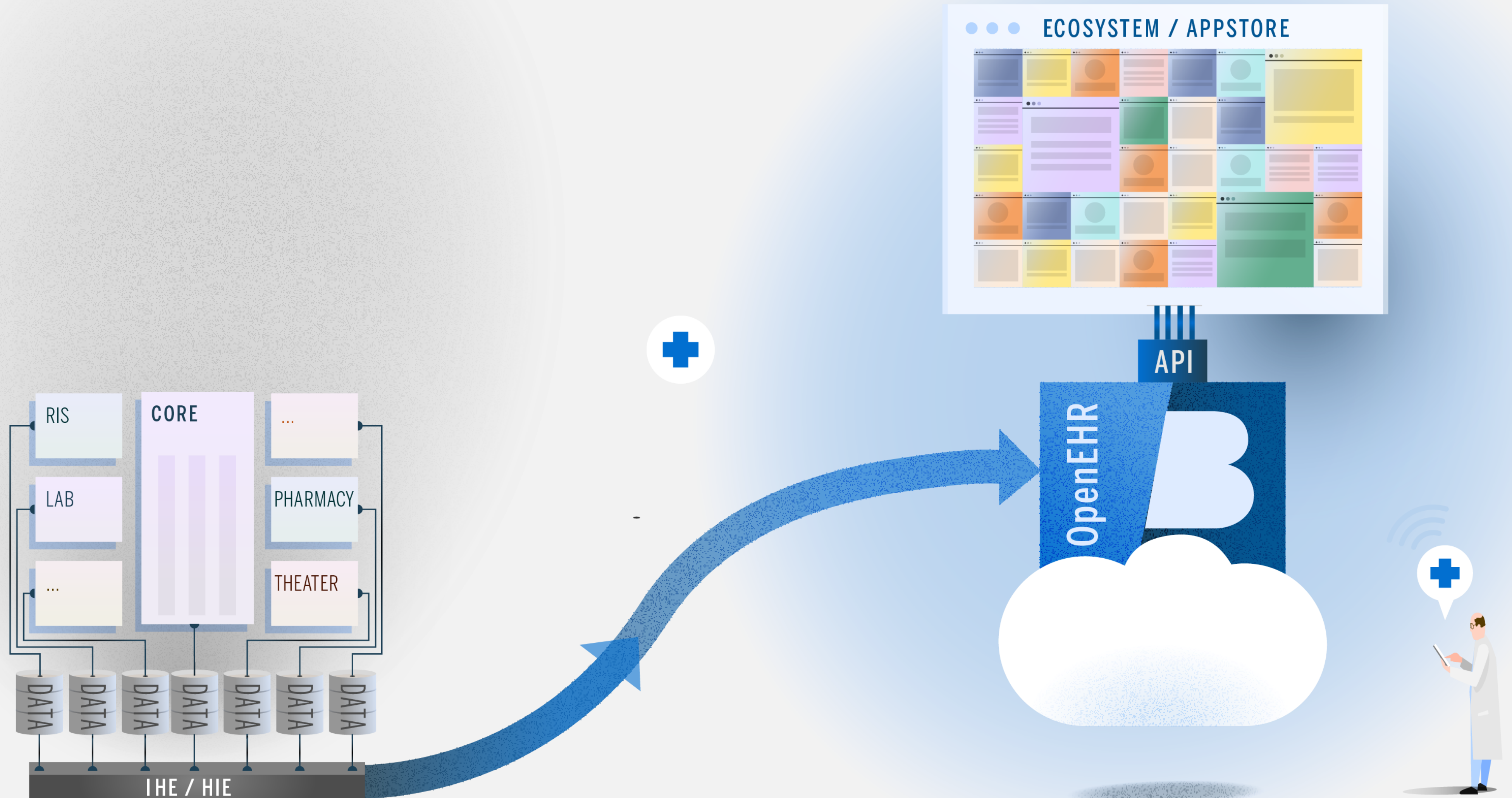


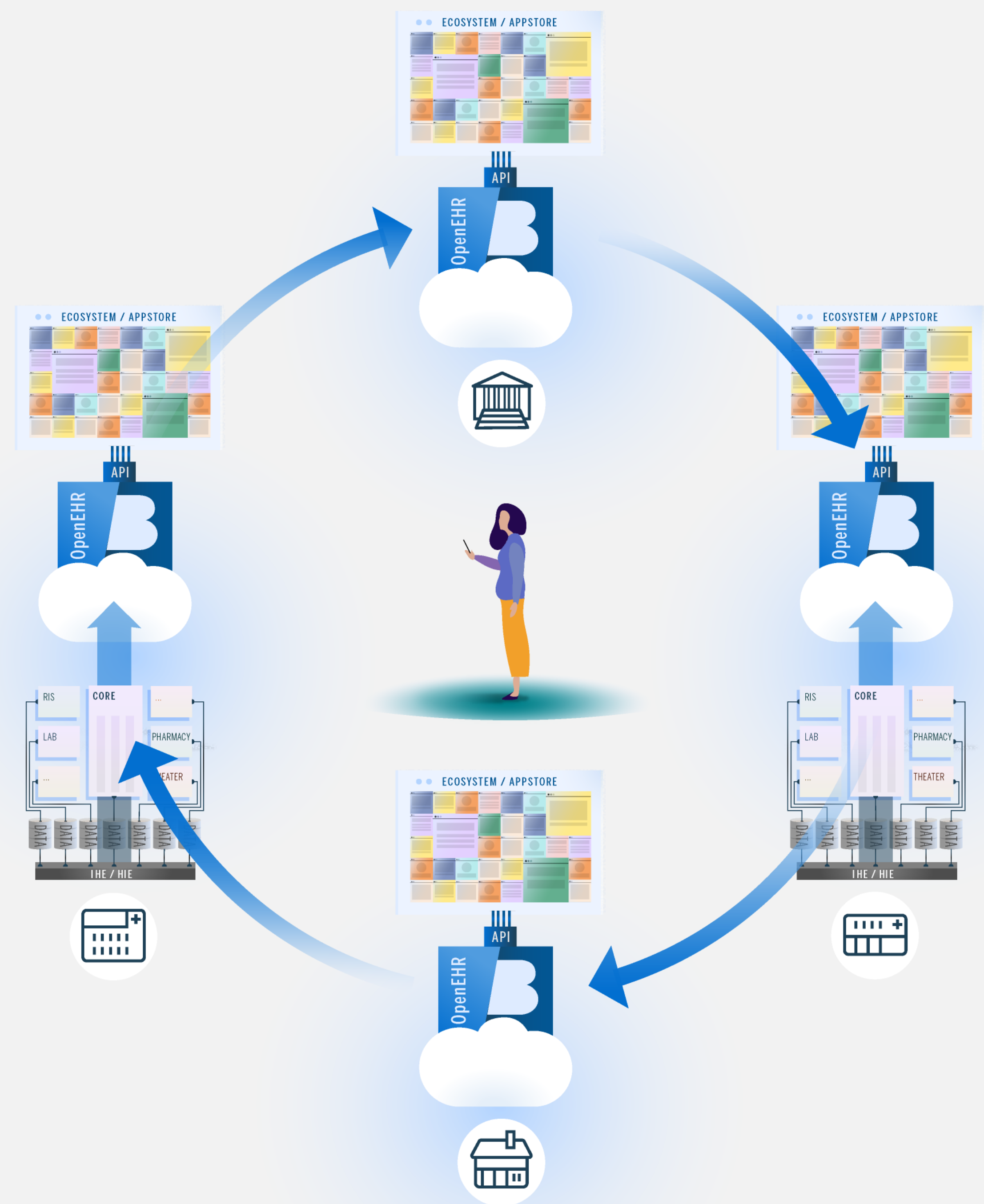


openEHR









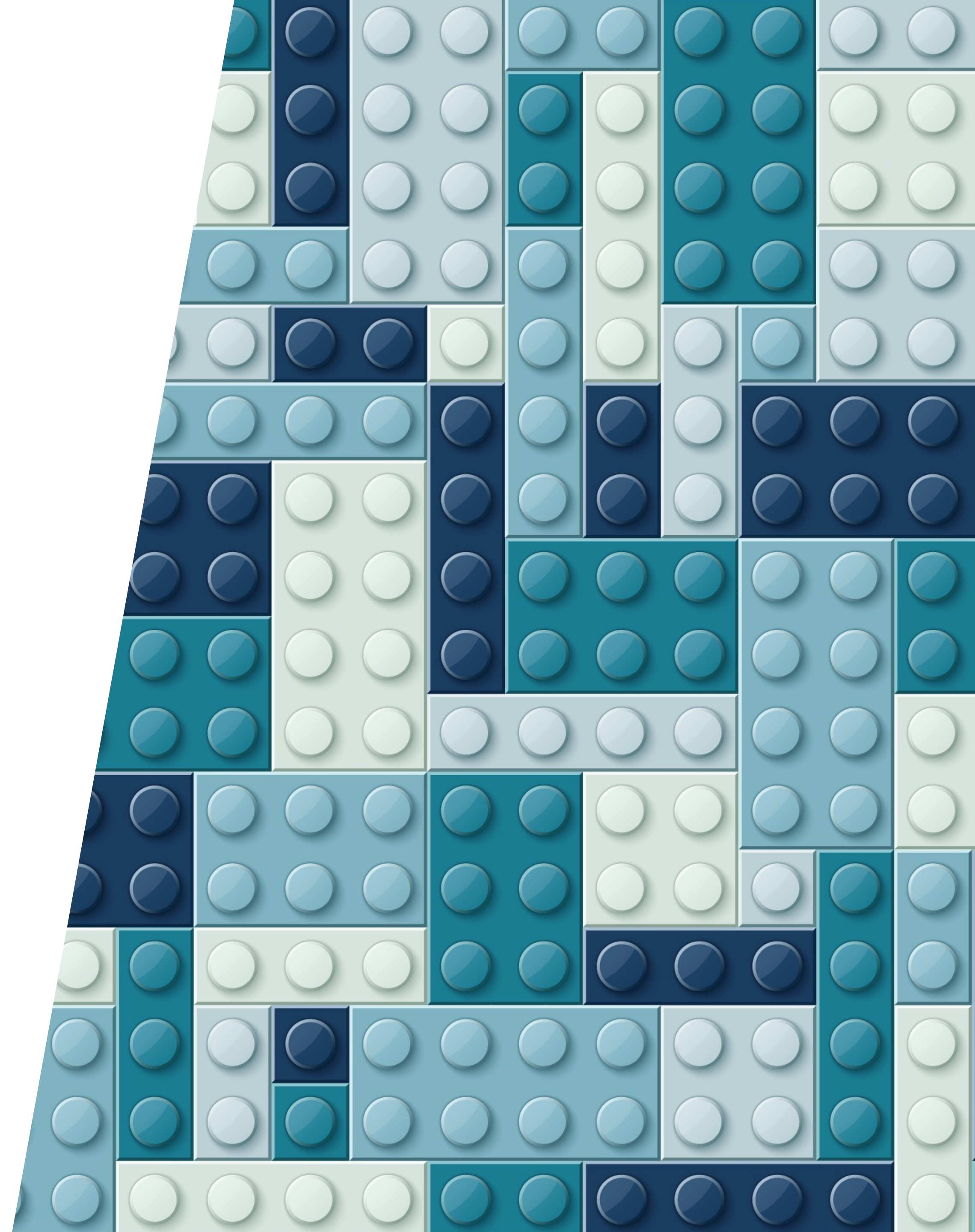
Postmodern

Uses

- **Multi-vendor** components
- New deployment models (hybrid, **cloud**)
- **New technology** (Mobile, Big Data, IoT, In-Memory, Process, Rules, AI)

Enabling

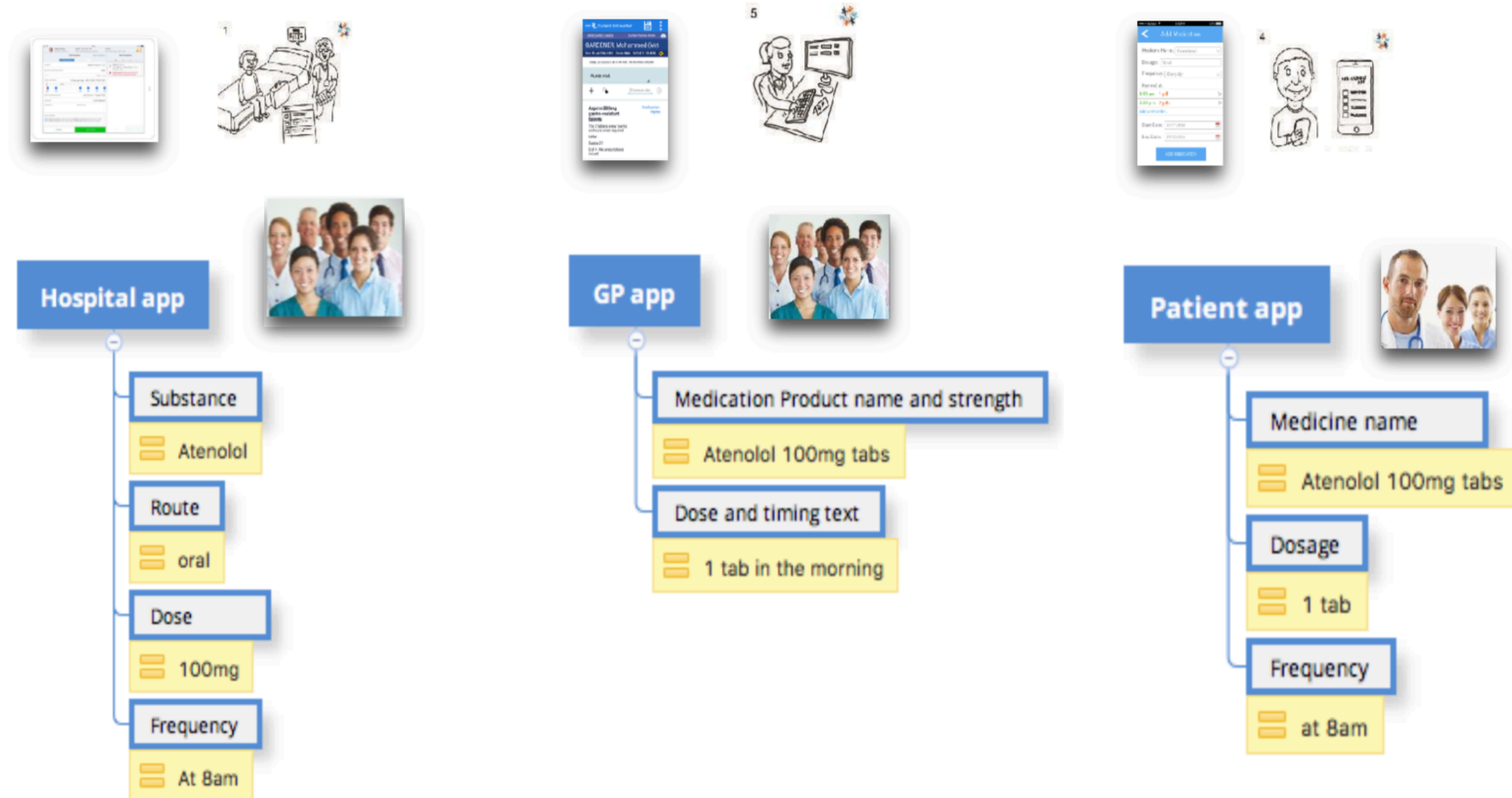
- Improved **usability** and user adoption
- **Agility** and flexibility (less lock-in)
- Cost effectiveness, **differentiation** and **innovation**
- **Standardising data** solves **interoperability!**



*open***EHR**

Health data

better Each application stores data differently

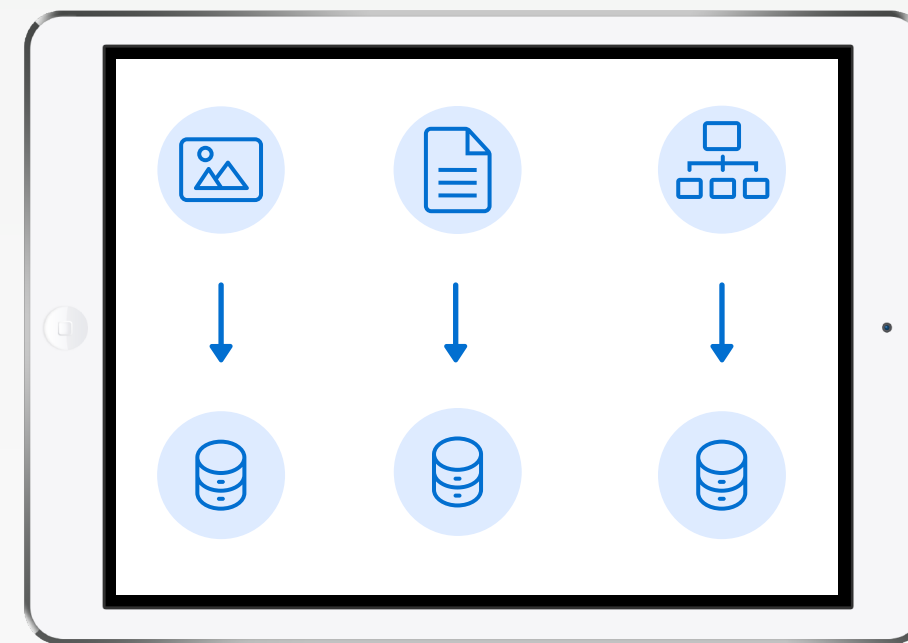


Health Data

Past: vendor dependent, proprietary data



Application A



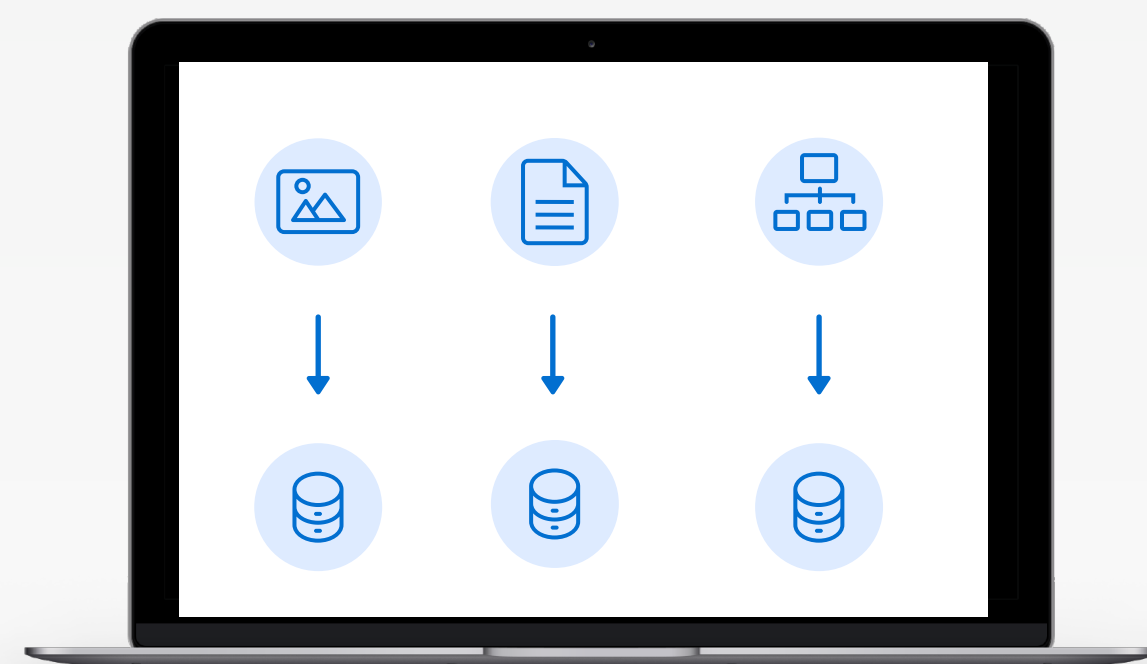
Application B



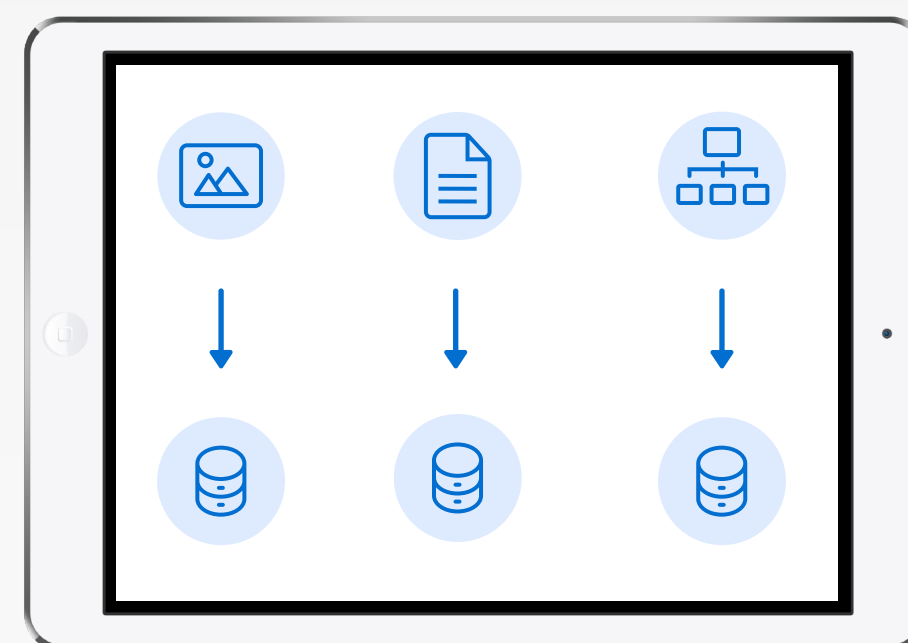
Application C

Health Data

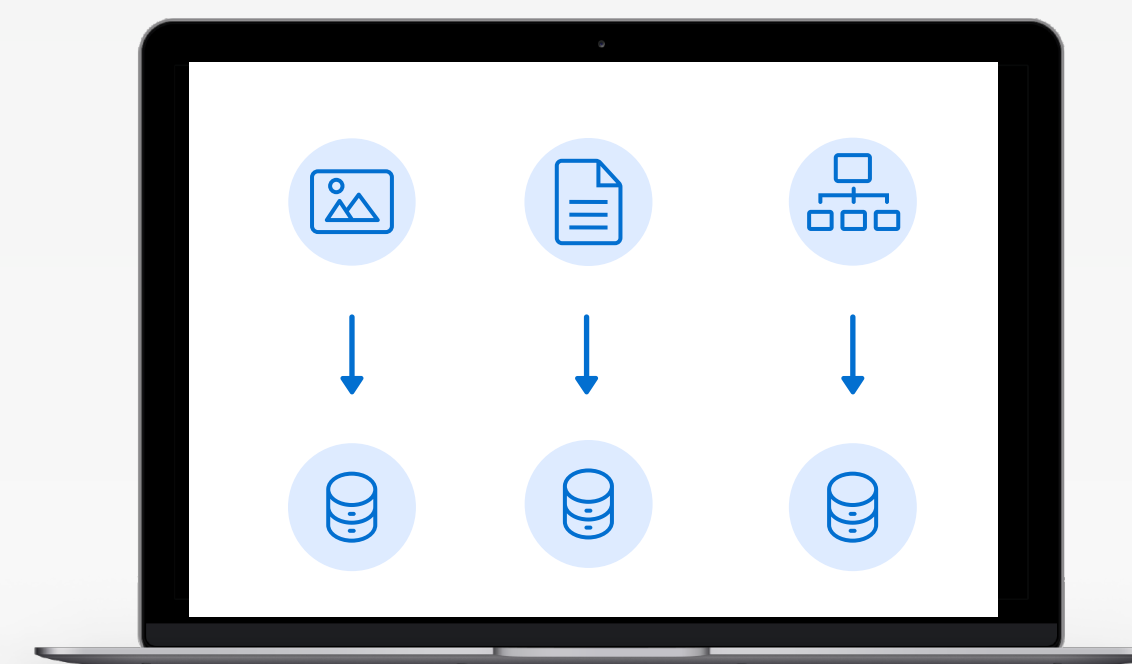
Past: vendor dependent, proprietary data



Application A



Application B

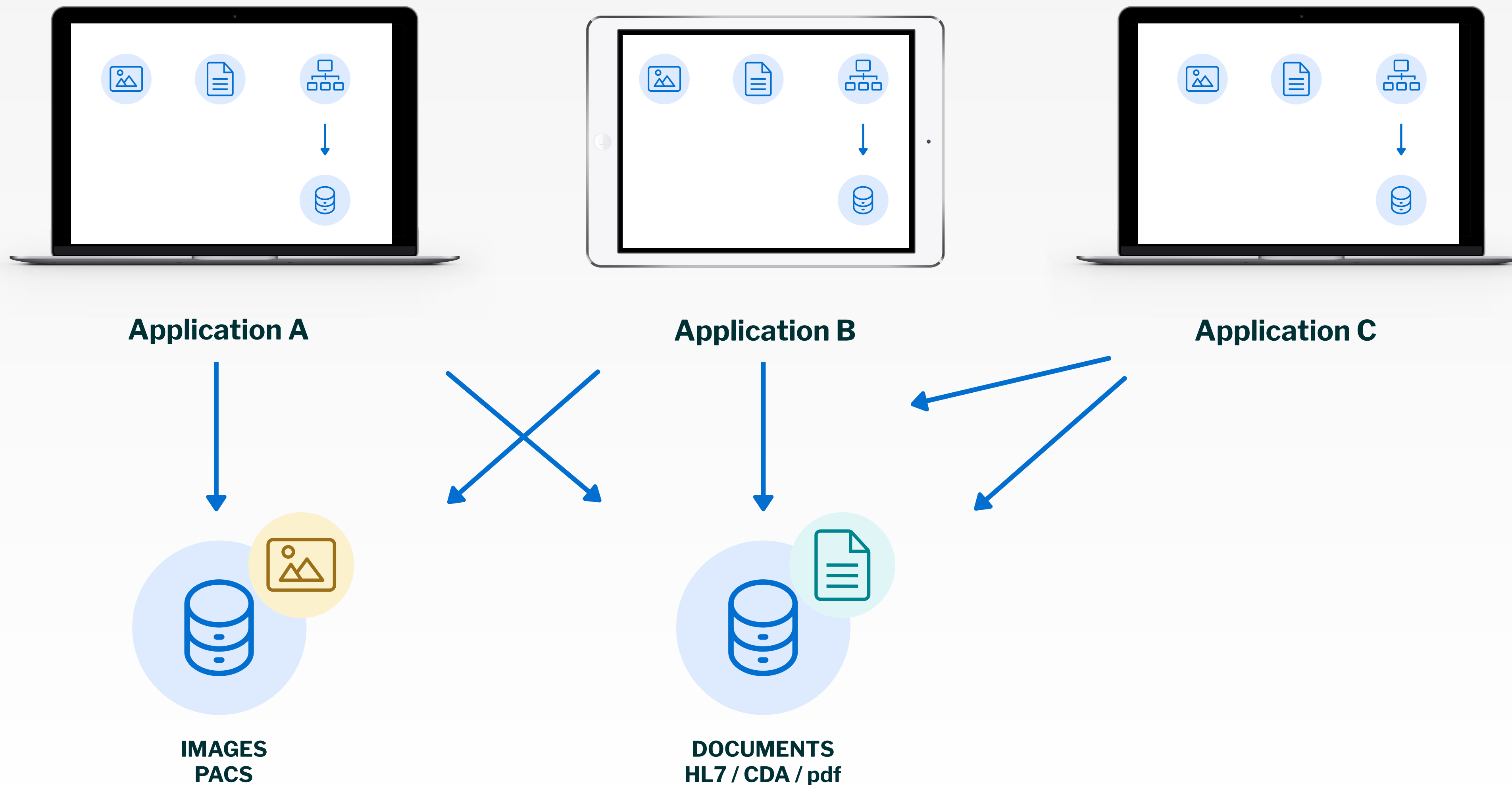


Application C

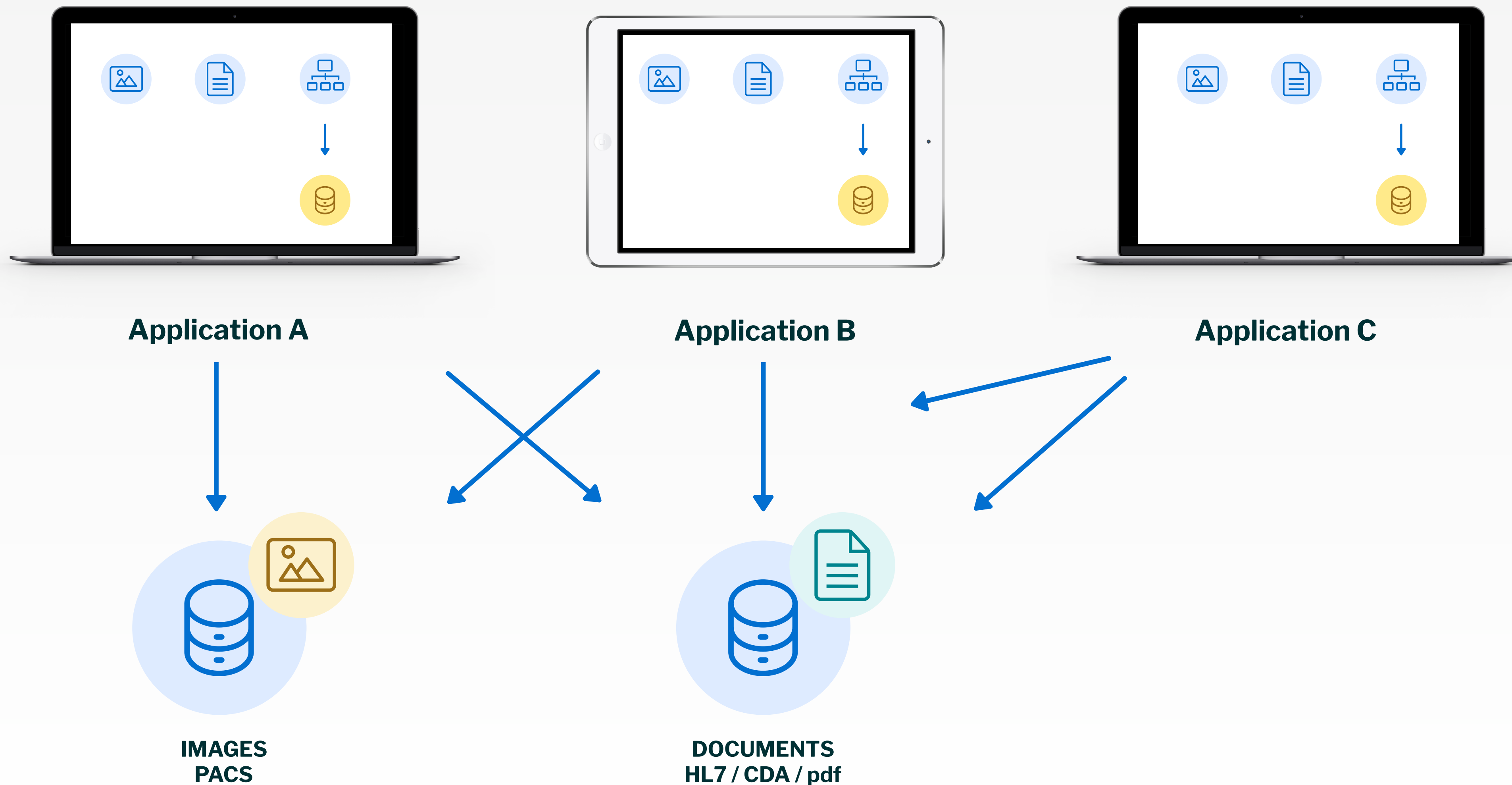
Data migration



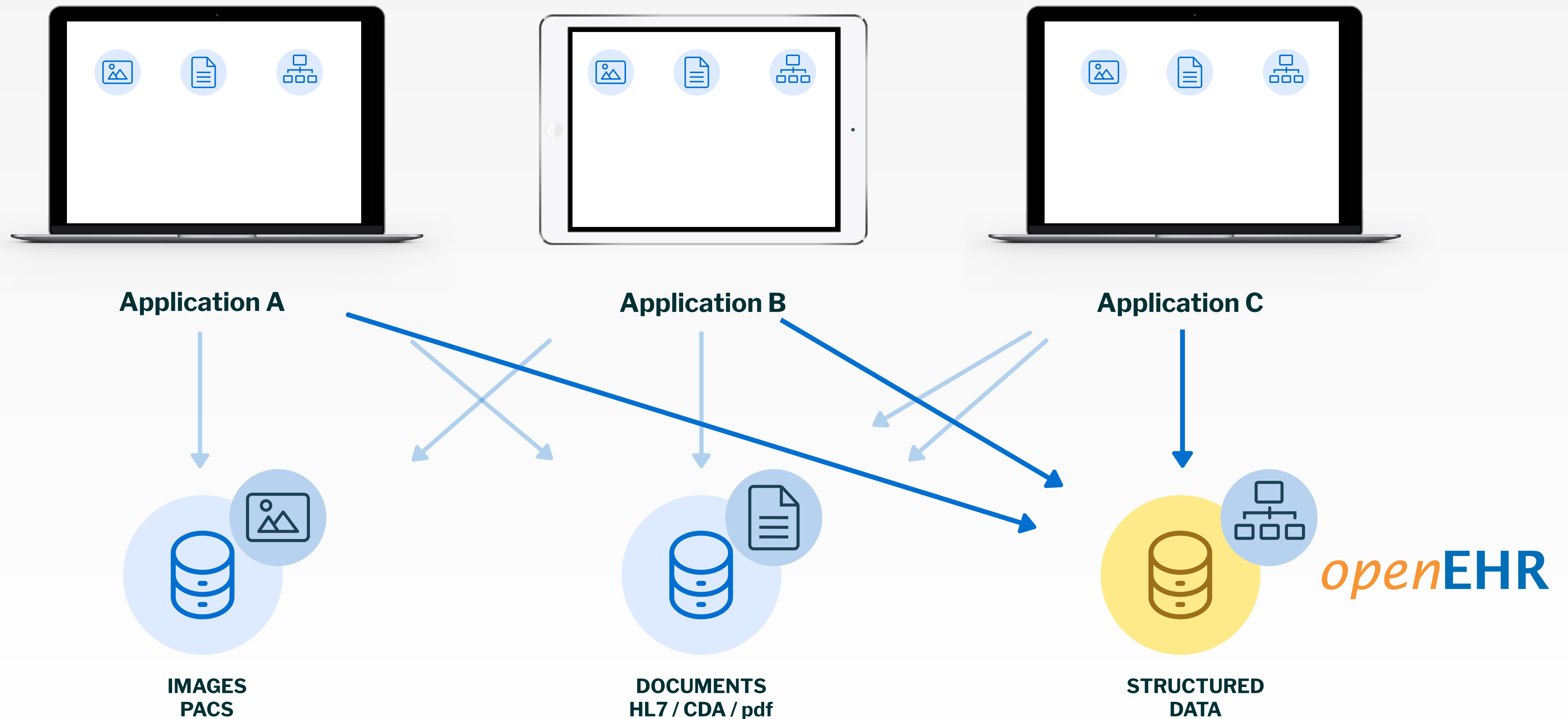
Present : solved for images and documents



Present : solved for images and documents

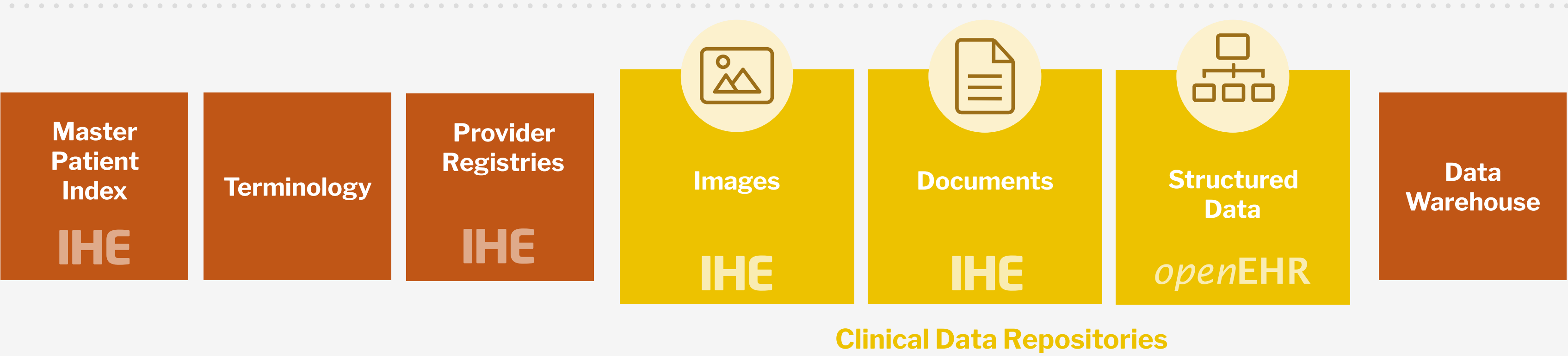


Future: vendor independent, open data



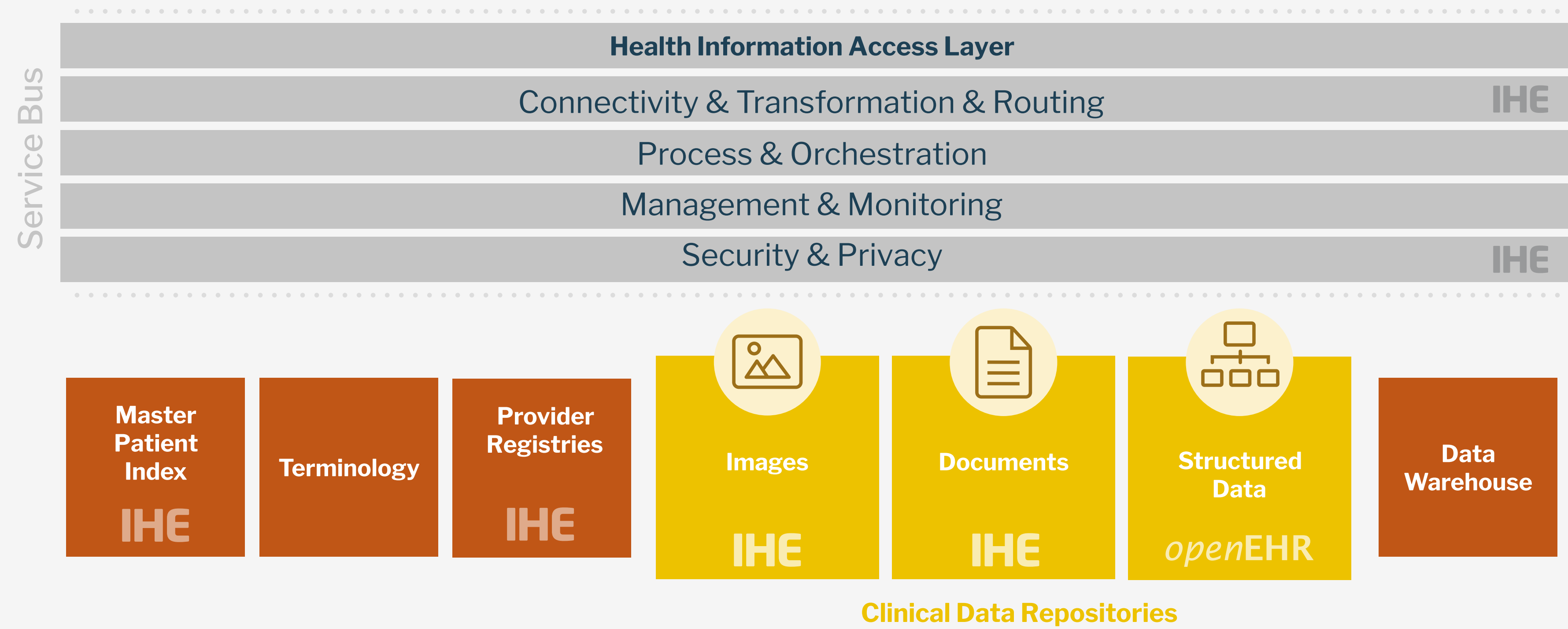


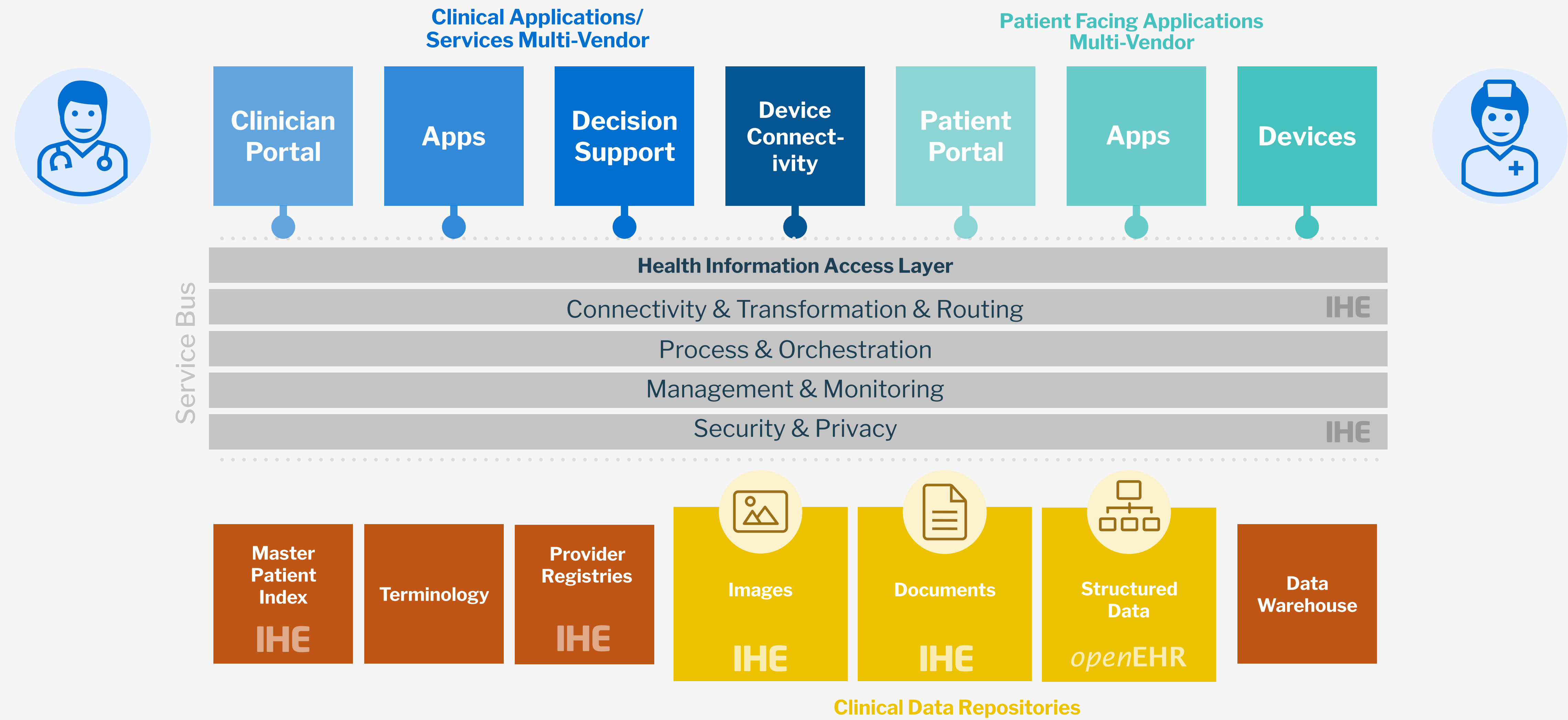
Open Architecture





Open Architecture





Gartner believes that truly effective and sustainable **open architectures** will need a capability for **vendor-neutral data persistence**, such as utilizing a common schema or set of **archetypes** and rules for managing **structured** and unstructured data (for example, a VNA, **openEHR** or IHE XDS repository). Providing open **messaging** standards (for example, FHIR, HL7) for data exchange in specific use cases will **only go so far** in meeting the architectural **challenges** of digital **citizen-centric** care delivery.

– Gartner Group

Healthcare Provider CIOs Need to Rally Their Enterprise Architects Around Citizen-Centric Care Delivery, 07 February 2017

*open*EHR

OpenEHR

openEHR

An **open**, domain-driven **platform** for developing flexible e-health systems

Separation of **content** and **technology**

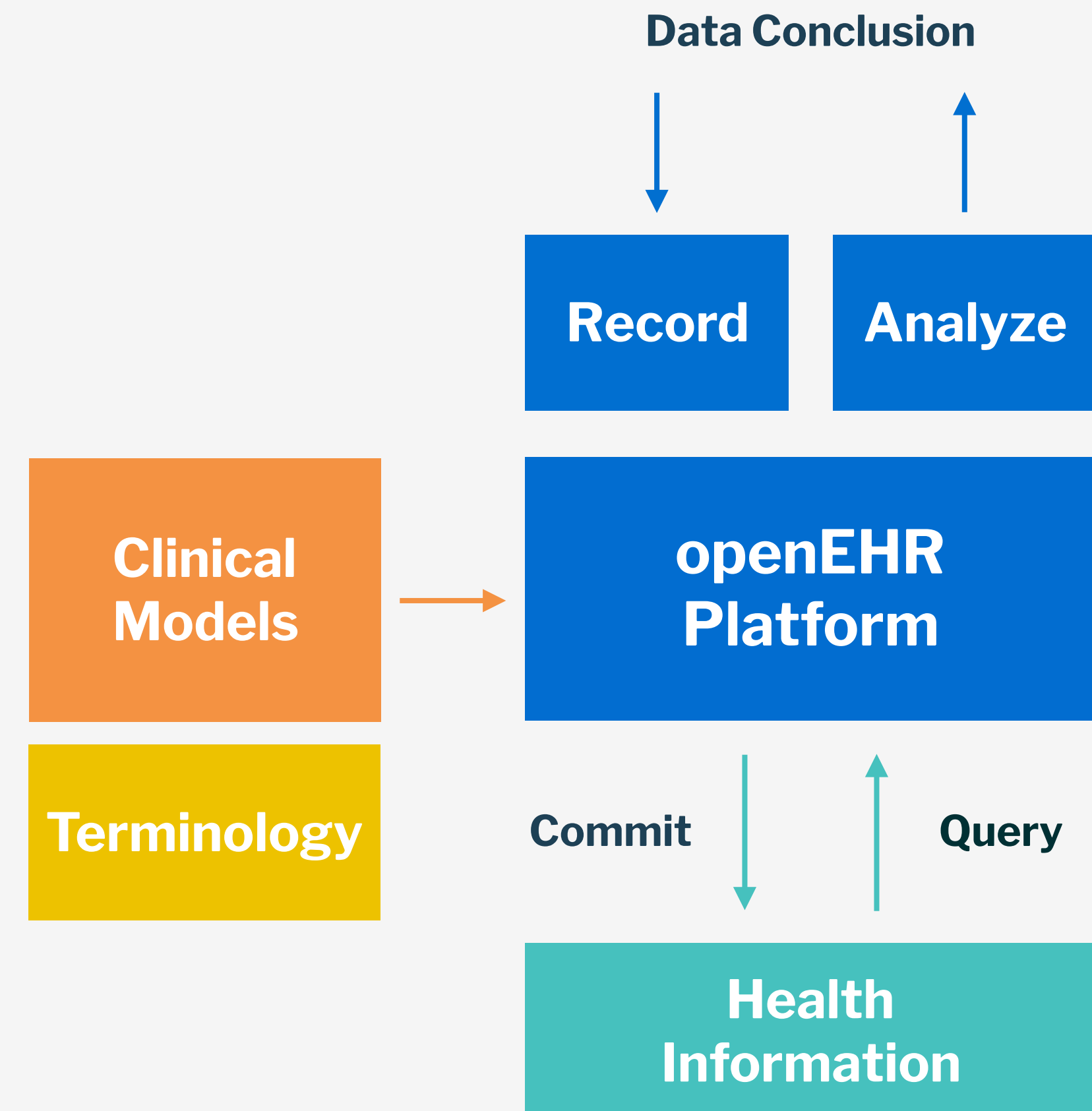
Computable data & terminologies

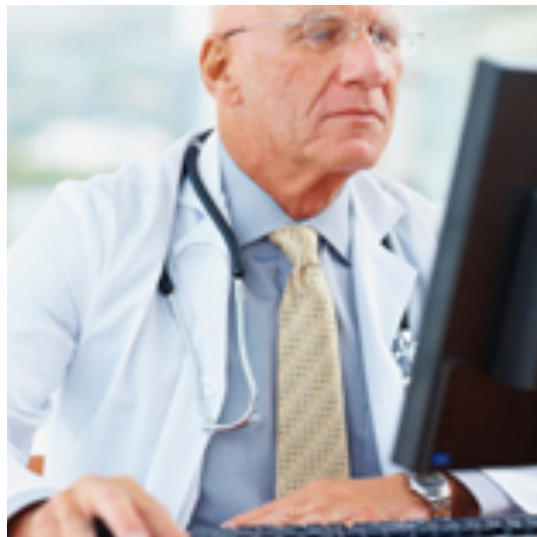
Two-level **modelling**

- Archetypes – **maximal** data set
- Templates - data set for **use case**

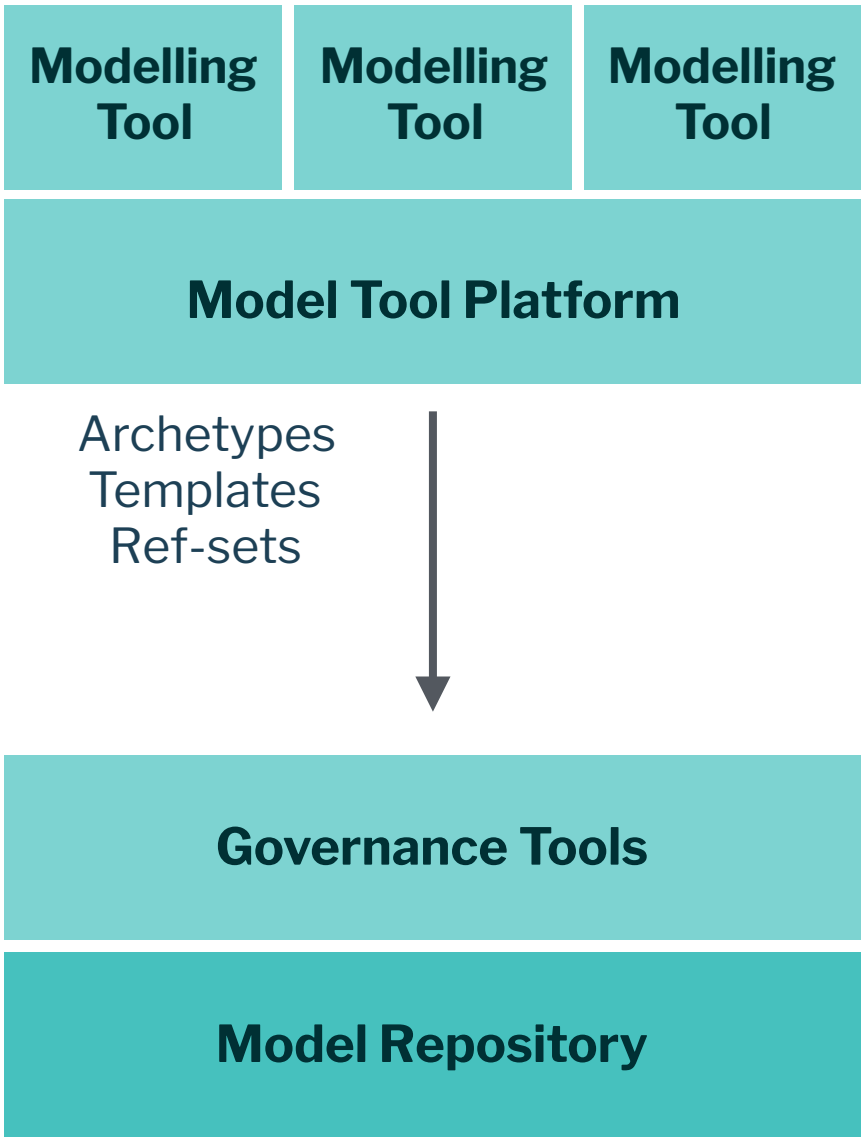
Querying

Multi-lingual

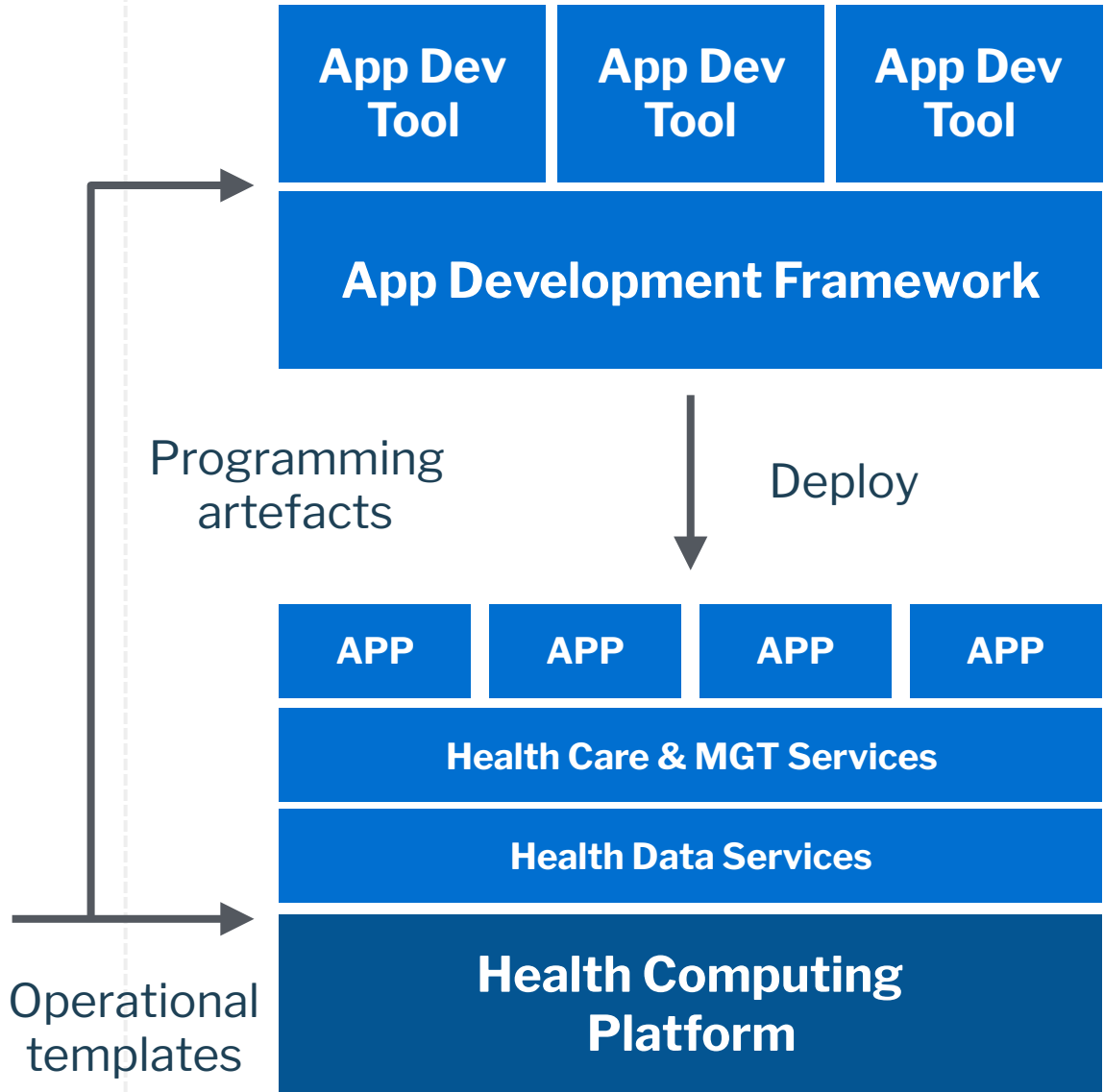


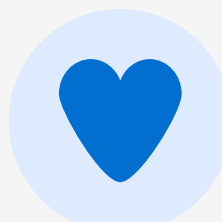


HC Professional
Domain knowledge

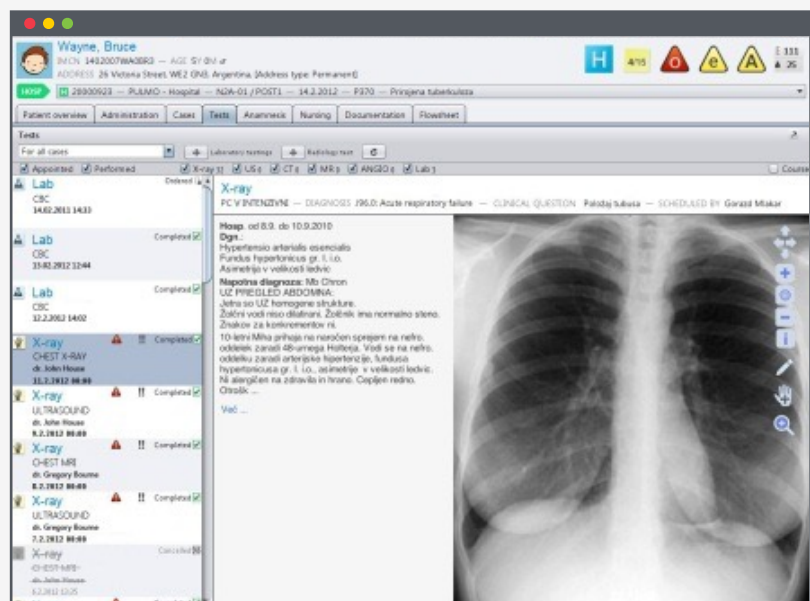


Software vendor
Technical knowledge





Observation
Previous results
Current observations



1

4

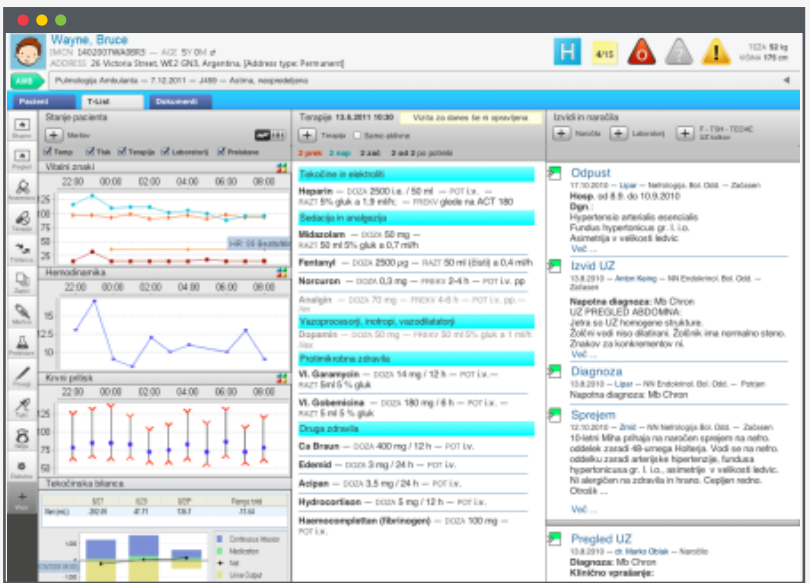


2

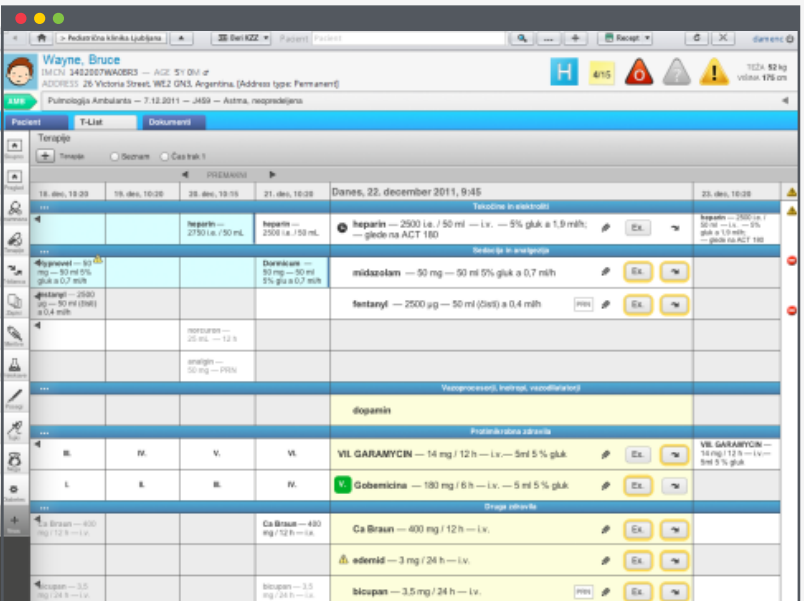
3



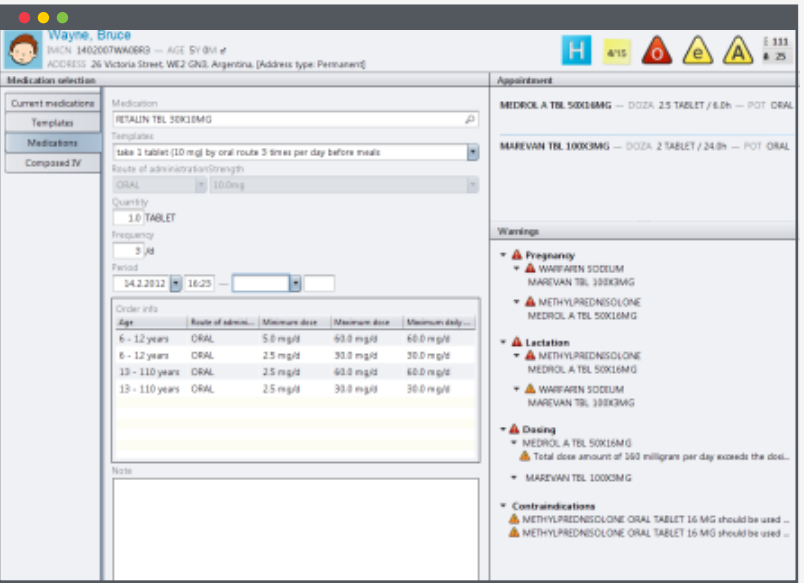
Evaluation
Domain Experts
Domain Knowledge

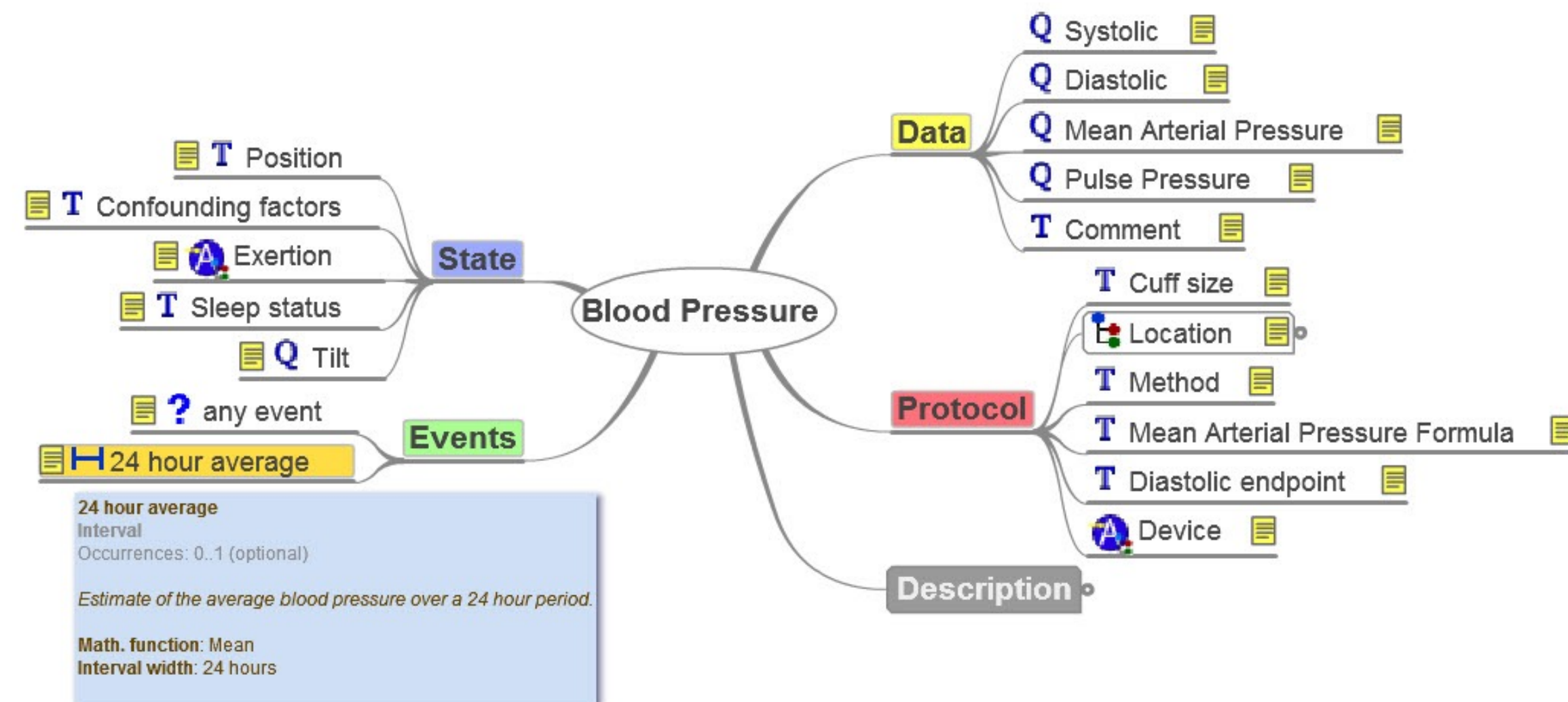


Action



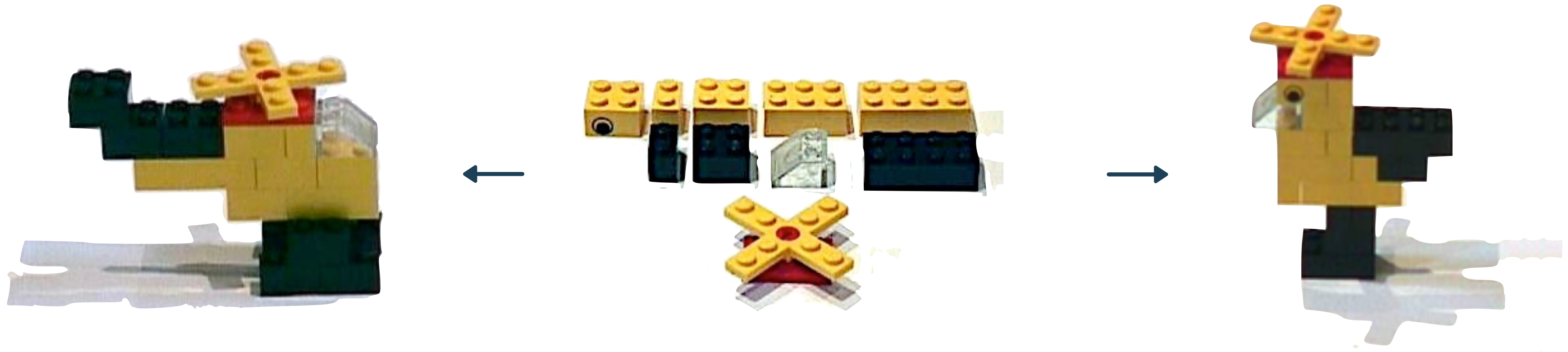
Instruction
Orders





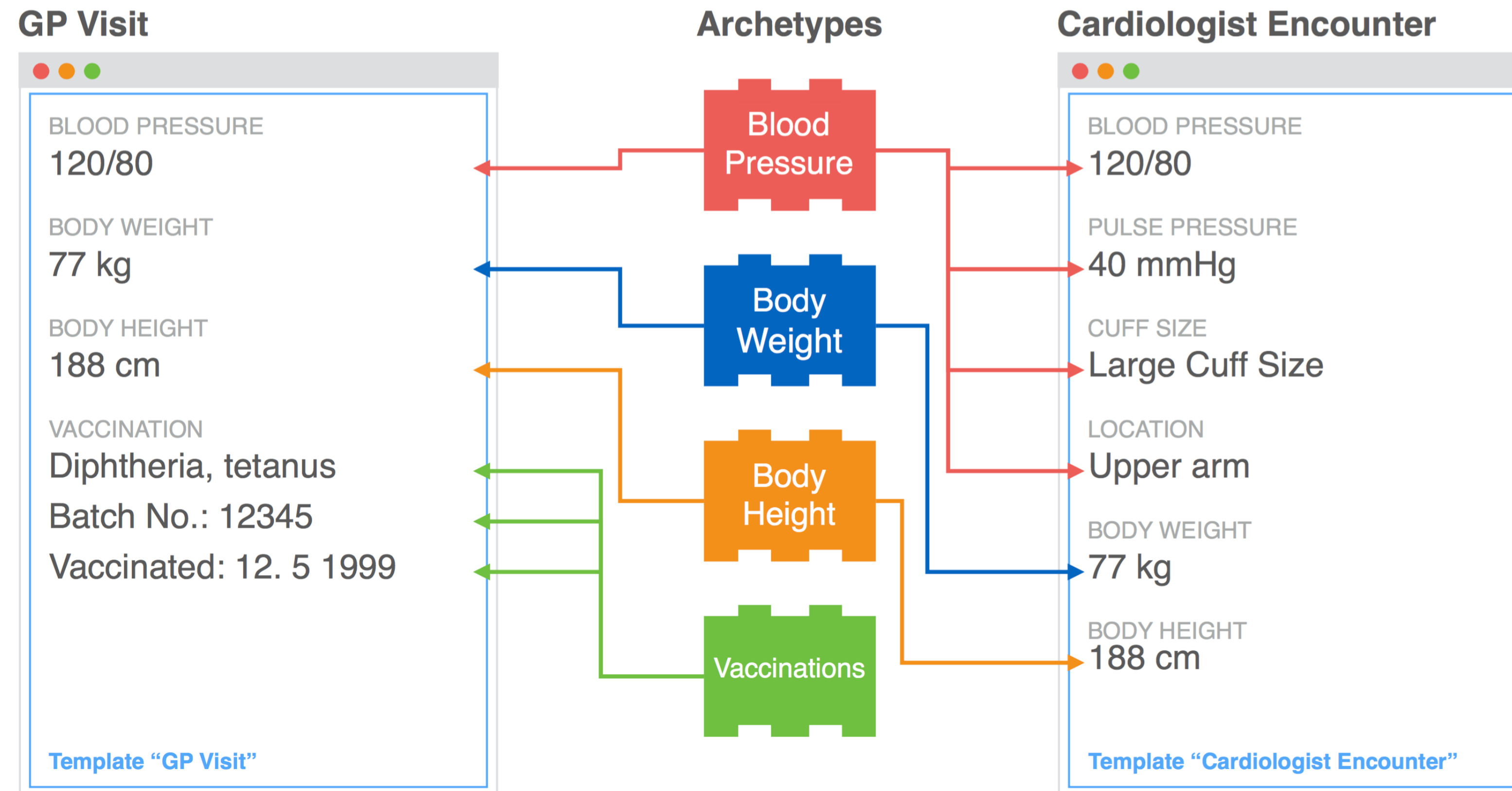
Archetypes: Brick Specifications

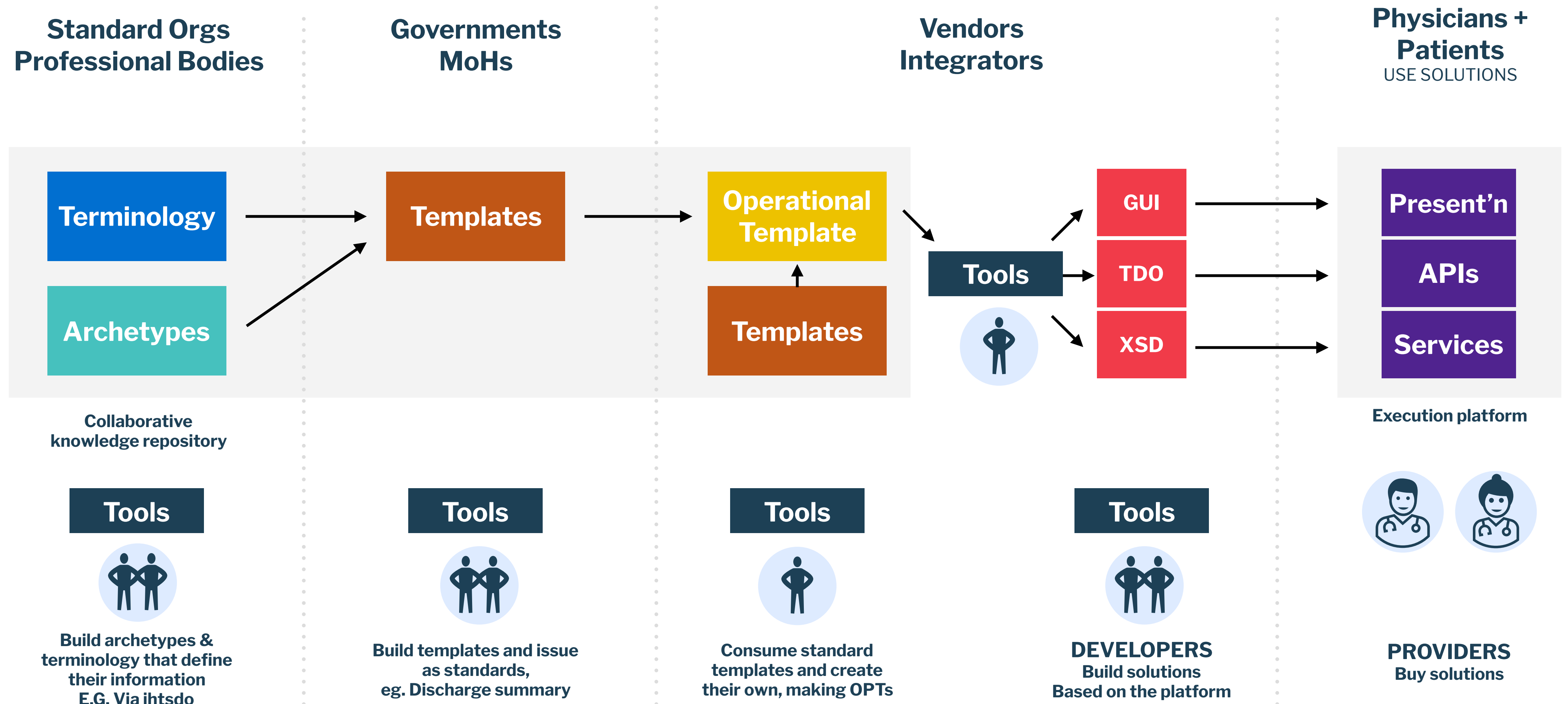
Elementary instructions/designs to create meaningful structures



Templates: Use Case Specific

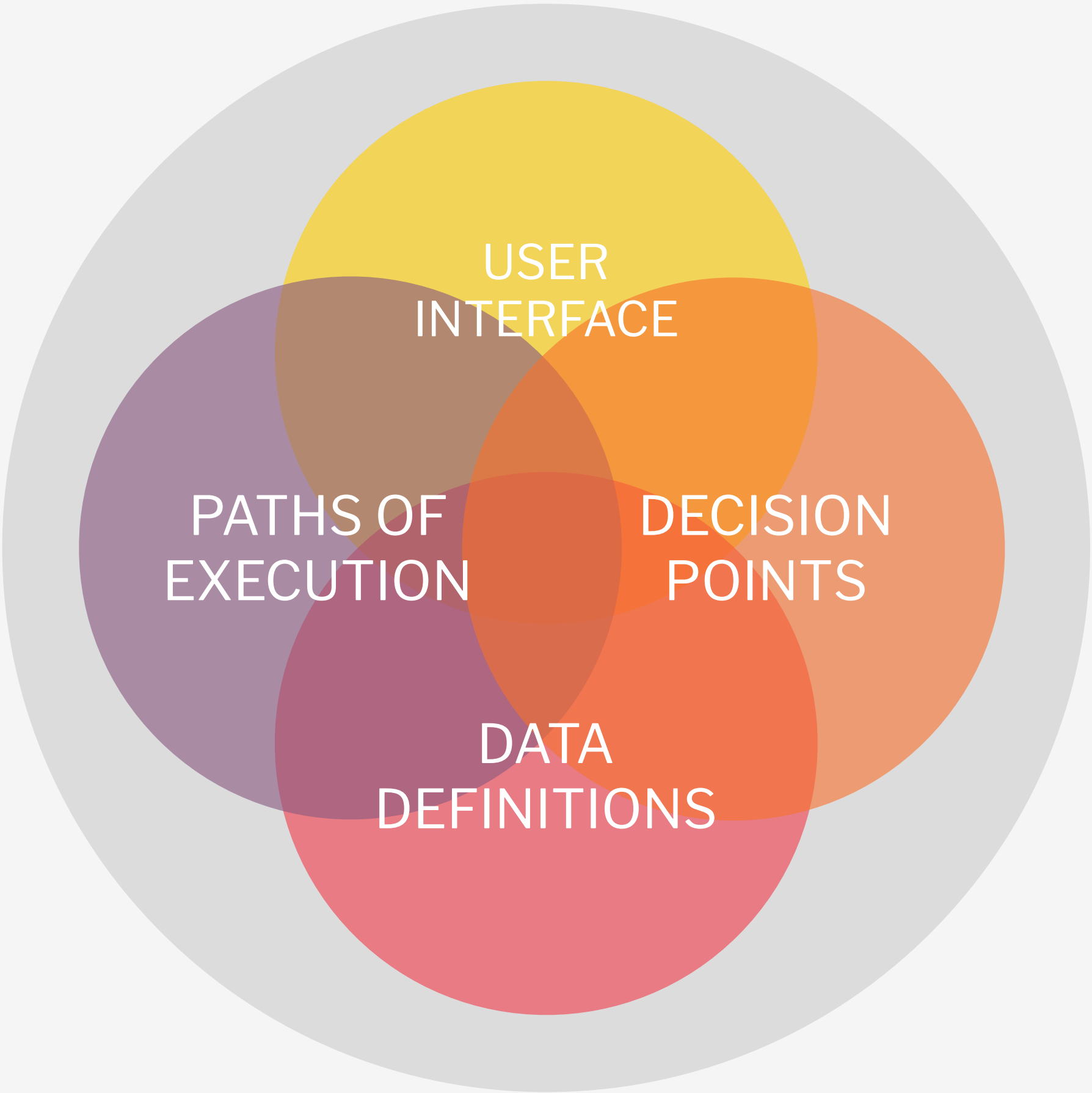
Customize the data model for the form, report or message





Today's Applications

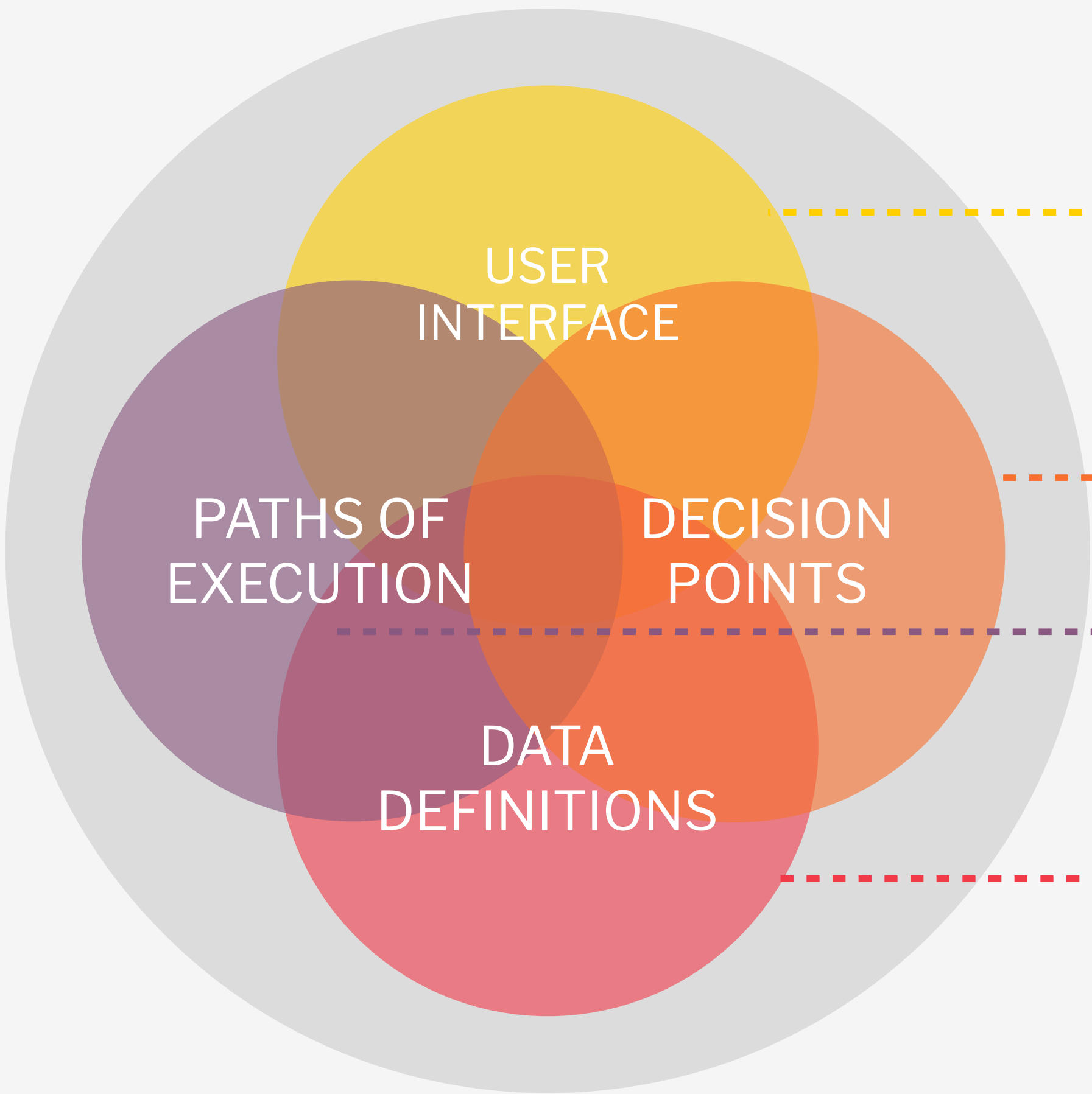
Programmer Control
No Visibility
Limited Agility
Internal Control Structure



**The Internals
of an Application**

Next-Gen Applications

Programmer Control
No Visibility
Limited Agility
Internal Control Structure



**The Internals
of an Application**

CONTROL STRUCTURES
AND CONTEXT FLOW

PORTALS
AND WEB

RULE ENGINES

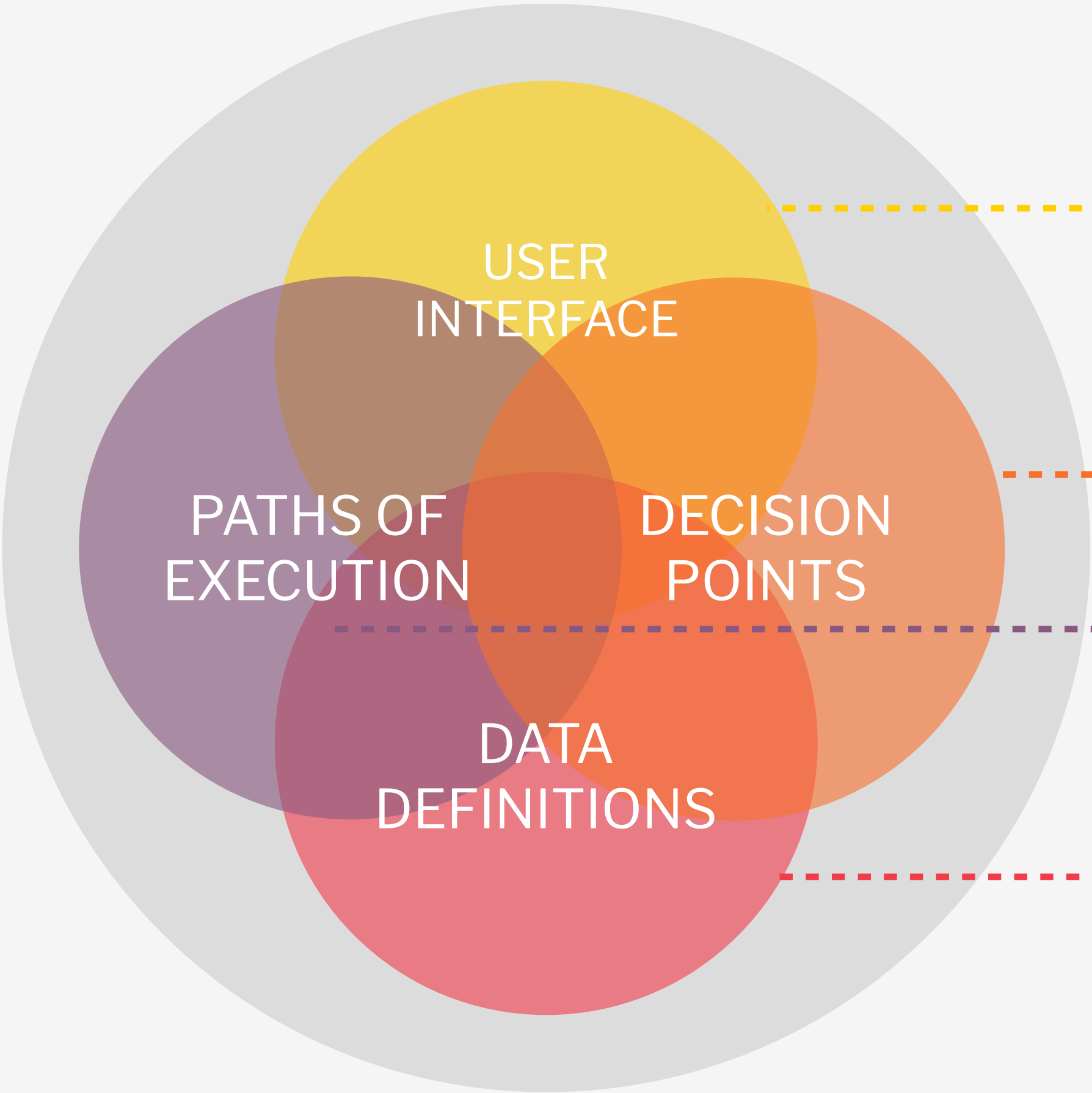
EXPLICIT PROCESS
ENGINES

XML AND DATABASES

**Turning the Application
Inside Out**

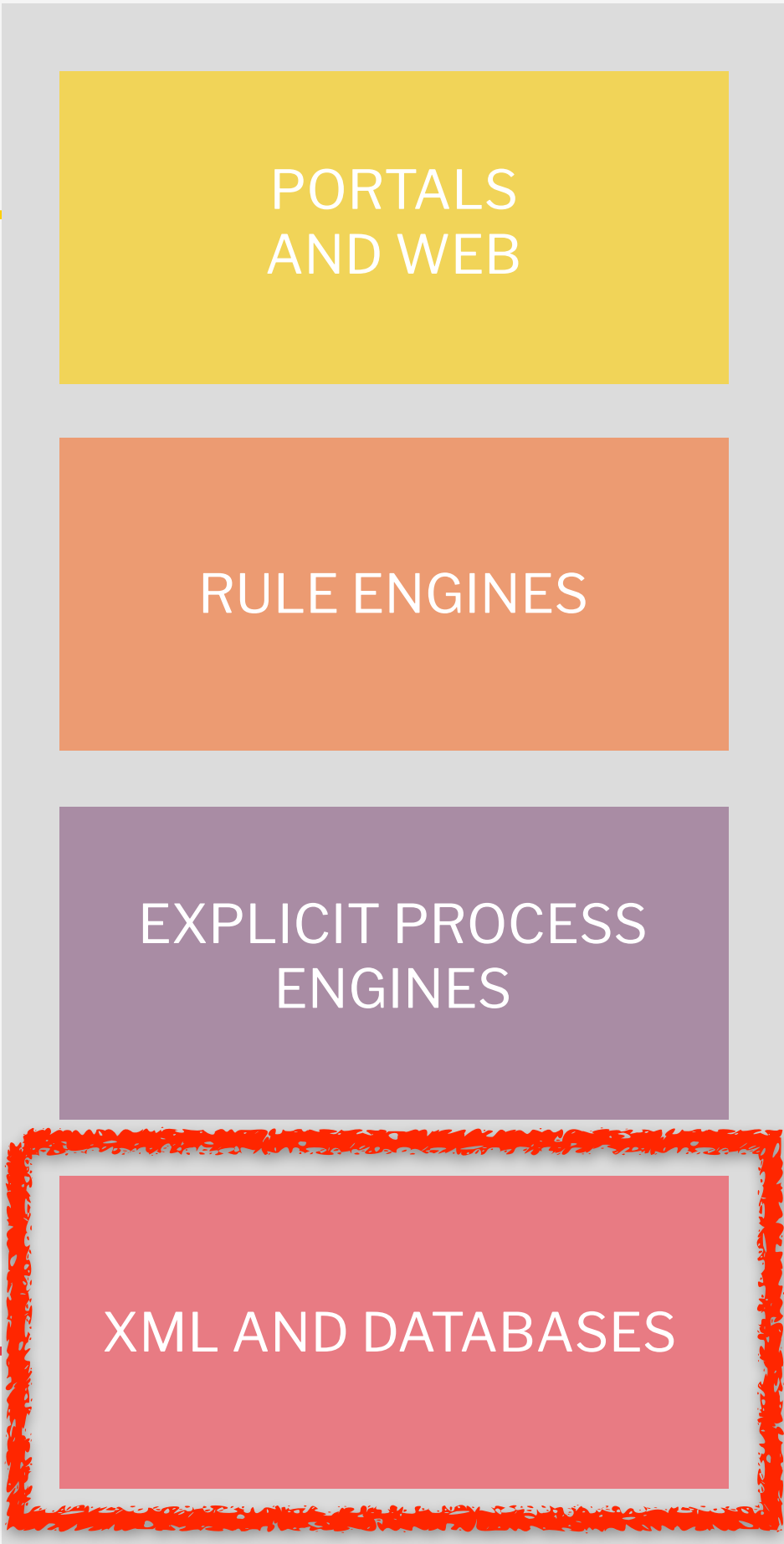
Next-Gen Applications

Programmer Control
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Internal Control Structure



**The Internals
of an Application**

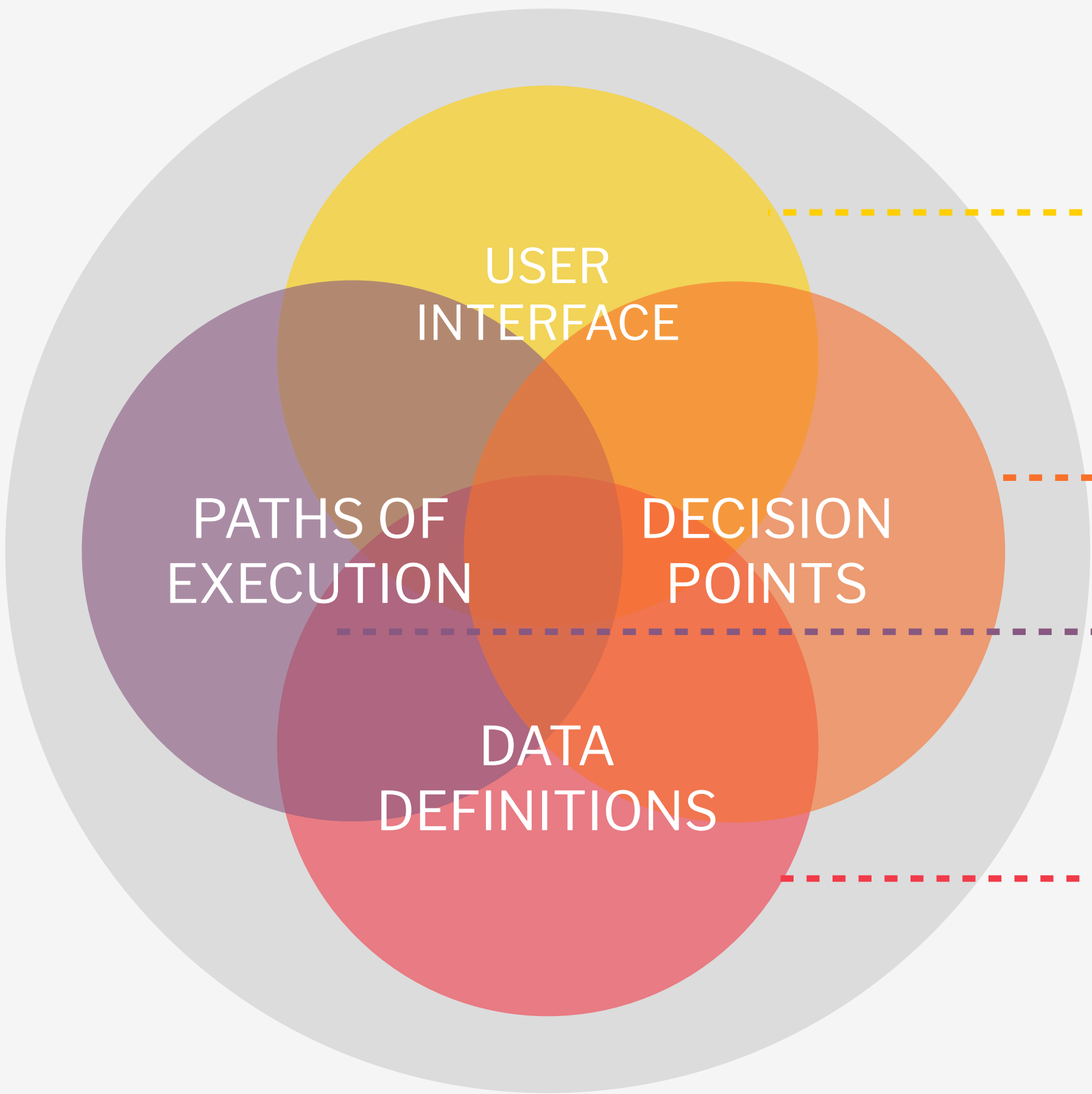
CONTROL STRUCTURES
AND CONTEXT FLOW



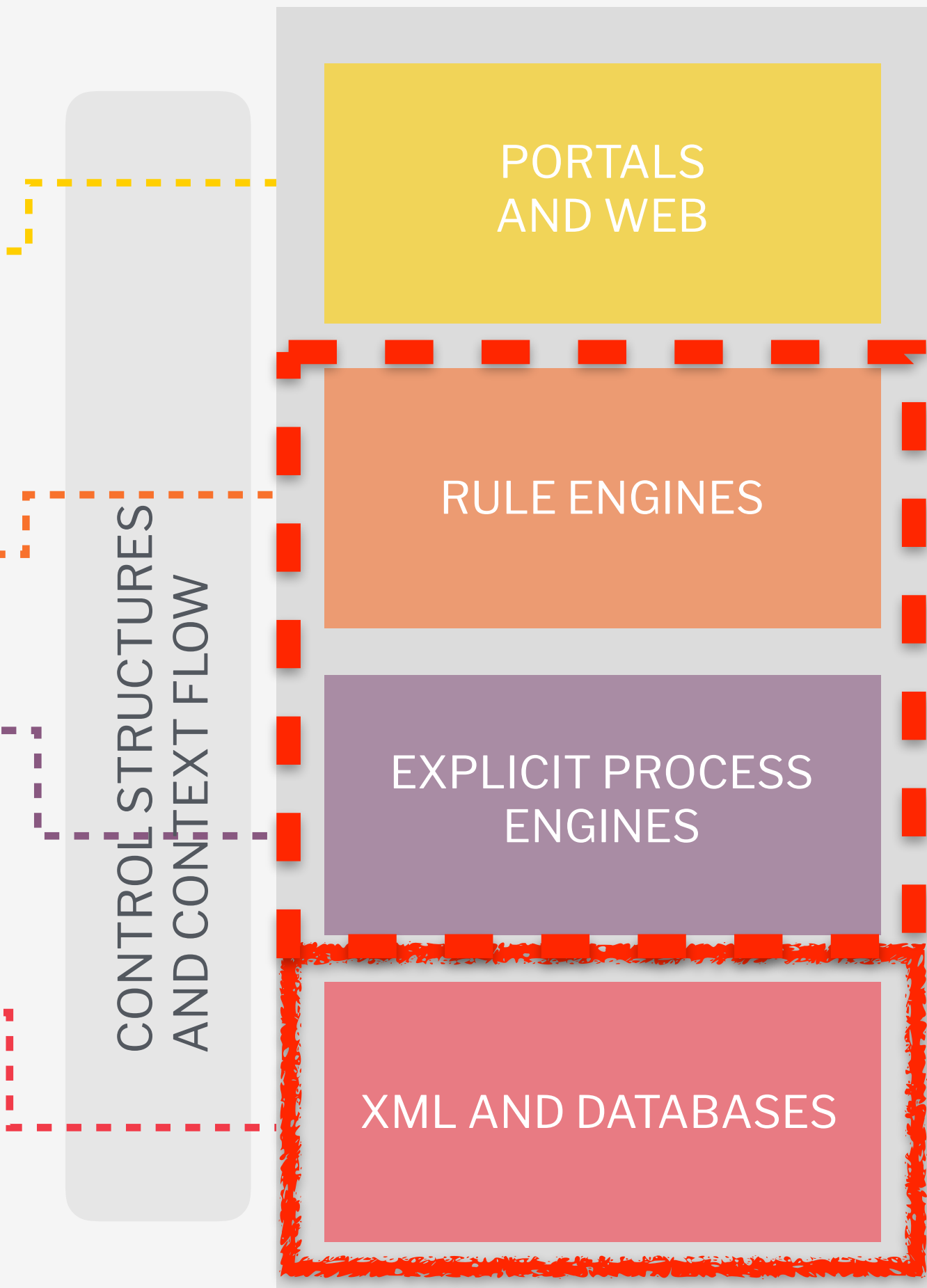
**Turning the Application
Inside Out**

Next-Gen Applications

Programmer Control
No Visibility
Limited Agility
Internal Control Structure

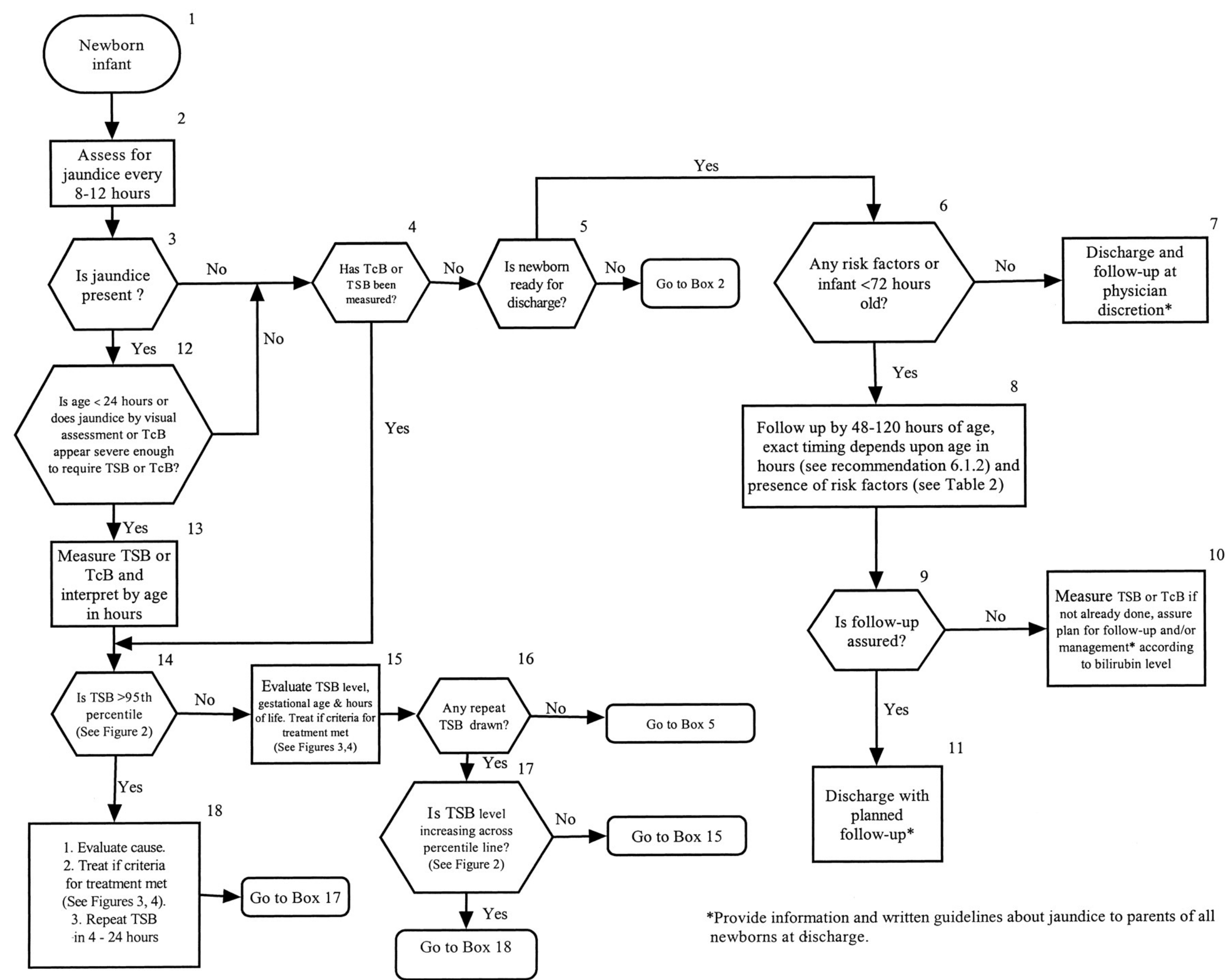


**The Internals
of an Application**



**Turning the Application
Inside Out**

*open***EHR**
*open***EHR**
*open***EHR**





- **Semantic coherence** in the application stack (all layers of software know what the data mean)
- A high level of **re-use** of artefacts A single, **stable reference model** for sharing clinical and related information
- A standardised query language for writing **portable queries**
- A standardised, re-usable way of connecting to **terminology**
- **Next:** Vendor-neutral **clinical workflow**

*open*EHR

Use Cases



Use Case 4 - Chinese Army EHR-S

- Switching technical framework to openEHR since 2018, by Academy of Military Sciences PLA China and ZJU
- Collecting data from over 200 hospitals and 1400 clinics, and provide EHR data services for improving management and medical services

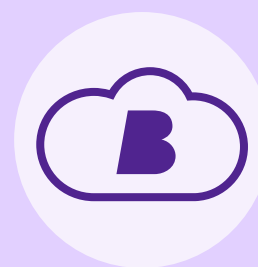


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|----------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------|
|  |  <div>MALTA MINISTRY OF HEALTH</div> |  |  <div>UniversitätsKlinikum Heidelberg</div> |  |
|  |  |  |  <div>Eurotransplant</div> |  |
|  <div>MOSCOW CITY</div> |  |  |  | <div>Salford Royal </div> <div>NHS Foundation Trust</div> |

*open*EHR



**CDR for governments
and eHealth programs**



**Health data platform
for EHR, applications,
apps and CDS**



**ecosystems
of healthcare apps
and services**



**CDR for research
and clinical decisions
support**

*open*EHR



**Framework
for clinical registries**

*open*EHR



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**Framework
for clinical registries**

MOSCOW CITY City-wide Electronic Health Record

Clinical and analytical
infrastructure providing a
centralised, vendor-neutral EHR



MOSCOW CITY City-wide Electronic Health Record

Clinical and analytical
infrastructure providing a
centralised, vendor-neutral
EHR

Scope

- 428 polyclinic institutions
- 76 healthcare centres
- **12 million patients**
- 161 millions visits/year
- 130.000 system users
- 45.000 physicians
- 1B documents, 25 TB of data

Solutions

- Think!EHR PlatformTM as **clinical data repository**
- Platform APIs for all development
- **openEHR** and **IHE XDS**
- IHE XDS for electronic document sharing

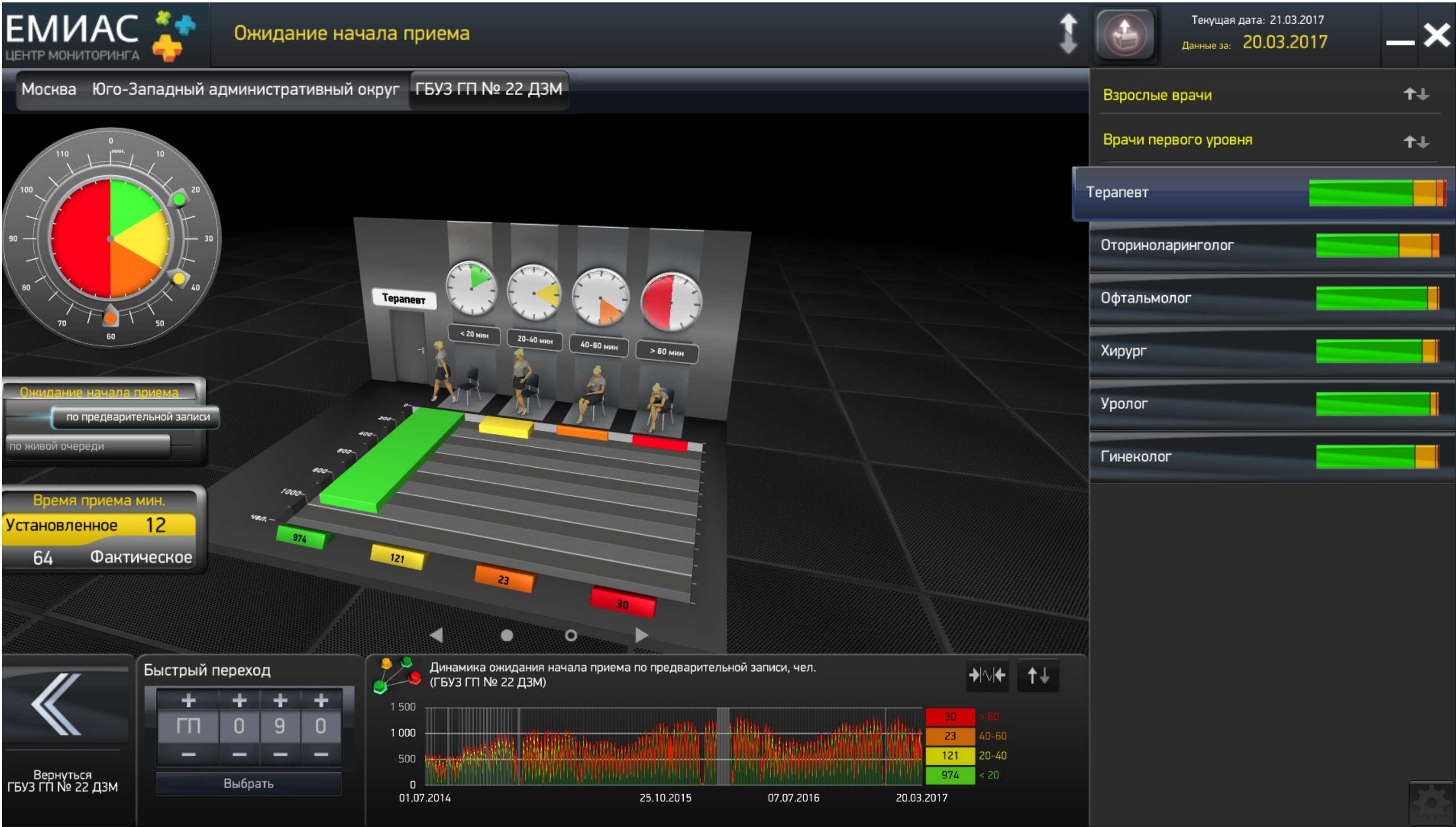
Challenges

- **Complex** environment
- Multi-vendor software development
- Vendor **lock-in and risk**
- **Lack** of interoperability

Benefits

- **Common data platform** for all applications
- All clinical data in an **open**, structured format
- Technology and **vendor neutral, less lock-in**
- Powerful querying and analytics
- Deployed in a private **cloud**







*open*EHR

himss Analytics[®] STAGE 6

EMRAM

CHILDREN'S HOSPITAL University Medical Center, Ljubljana, Slovenia

Think!Clinical -
Electronic Health Record
solution to manage clinical
processes and data



OPENeP

- Medication Reconciliation and Summary
- Inpatient and outpatient ePrescribing
- Medication Administration
- Clinical pharmacist review
- Medication Adherence
- Analytics



*open*EHR

AYALA HEALTH Philippines Primary Care Provider

Centralised and structured vendor-
neutral data repository for primary
care EHR - 150 clinics



*open*EHR



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**CDR for research
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**CDR for research
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**Framework
for clinical registries**

*open*EHR

UNA - NATIONWIDE PROGRAM TO REFORM SOCIAL AND HEALTH CARE ICT ECOSYSTEM Finland

Centralised and structured
vendor-neutral data repository to
enable implementation of modular
ecosystem



*open*EHR

OPEN PLATFORM BASED PERSON HELD RECORD Leeds City Council, Leeds, UK

Open platform based PHR



*open*EHR

DIGITALISATION PLATFORM Region Östergötlands Sweden

Digital platform to develop
innovative apps and services



*open***EHR**

**OPEN PLATFORM
BASED HEALTH
RECORD
Sardinia, Italy**



NASJONAL IKT Norway

National level standardisation
of clinical information:
modelling and data
governance



NASJONAL IKT Norway

National level standardisation
of clinical information:
modelling and data
governance



openEHR

- Clinical use in DIPS Arena
- DIPS Arena EHR currently replacing legacy system in 3 of 4 regions
- 4th region currently in procurement
- Several GP system vendors are implementing openEHR
- Clinical registries are looking at harmonising information models
- 600 clinicians and health informaticians
- all published on arketyper.no

*open*EHR



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**ecosystems
of healthcare apps
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**CDR for research
and clinical decisions
support**

*open*EHR



**Framework
for clinical registries**

*open*EHR

GENOMICS ENGLAND 100,000 Genomes Project

Centralised and structured vendor-neutral Phenotype data repository



Great Ormond Street 
Hospital for Children
NHS Foundation Trust

University College 
London Hospitals
NHS Foundation Trust

Moorfields Eye Hospital 
NHS Foundation Trust

Royal Free London 
NHS Foundation Trust

London North West Healthcare 
NHS Trust

Barts Health 
NHS Trust

HiGmed - PLATFORM FOR INTEGRATING DATA FOR RESEARCH Germany

**generic and scalable platform
architecture** for integrating data from
care, research, and external sources
to facilitate the development of new
solutions for medical data analytics





UniversitätsKlinikum Heidelberg



Medizinische Hochschule
Hannover

UNIVERSITÄTSMEDIZIN
GÖTTINGEN **UMG**



**UNIKLINIK
KÖLN**



GEFÖRDERT VOM



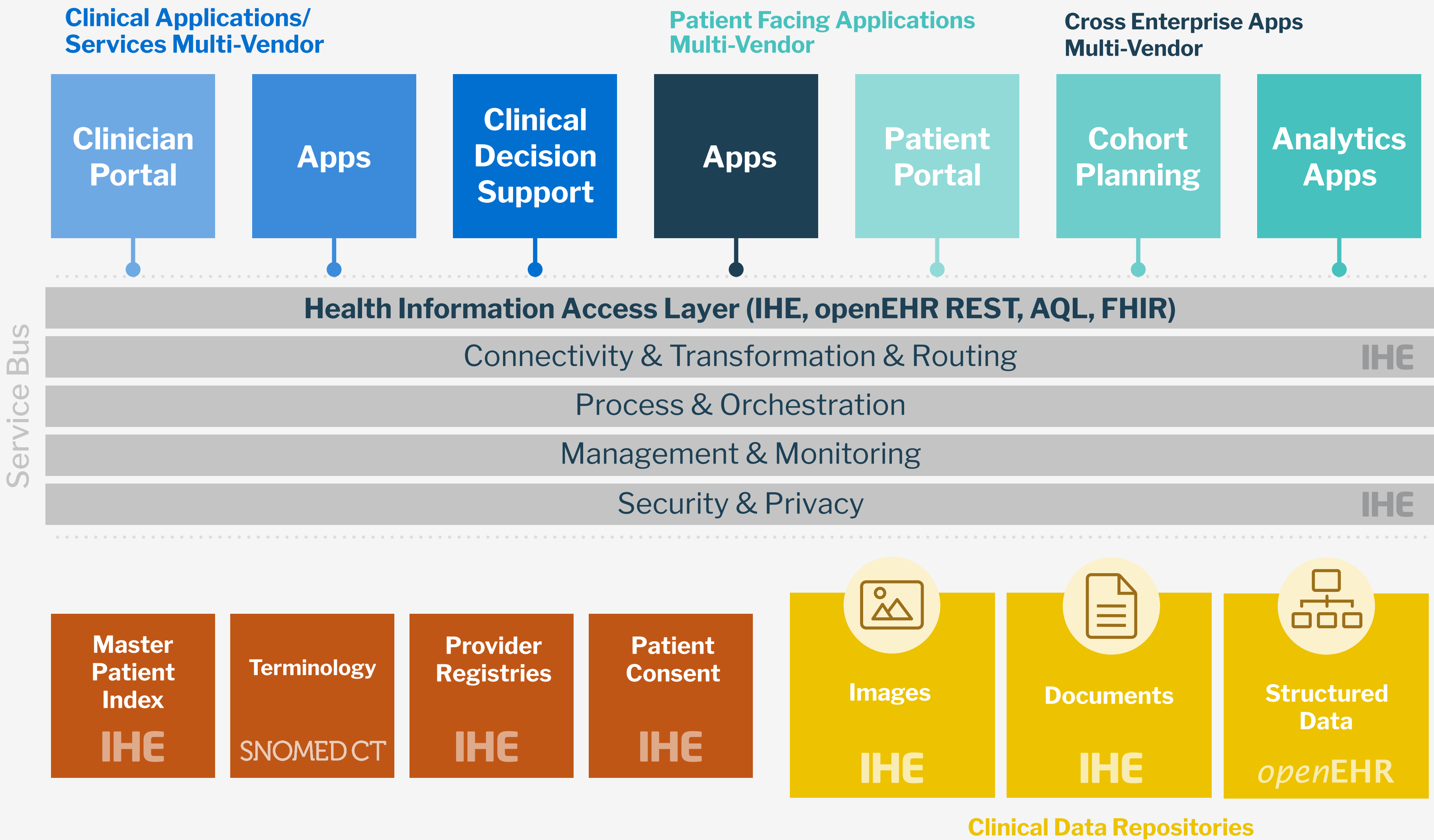
Bundesministerium
für Bildung
und Forschung

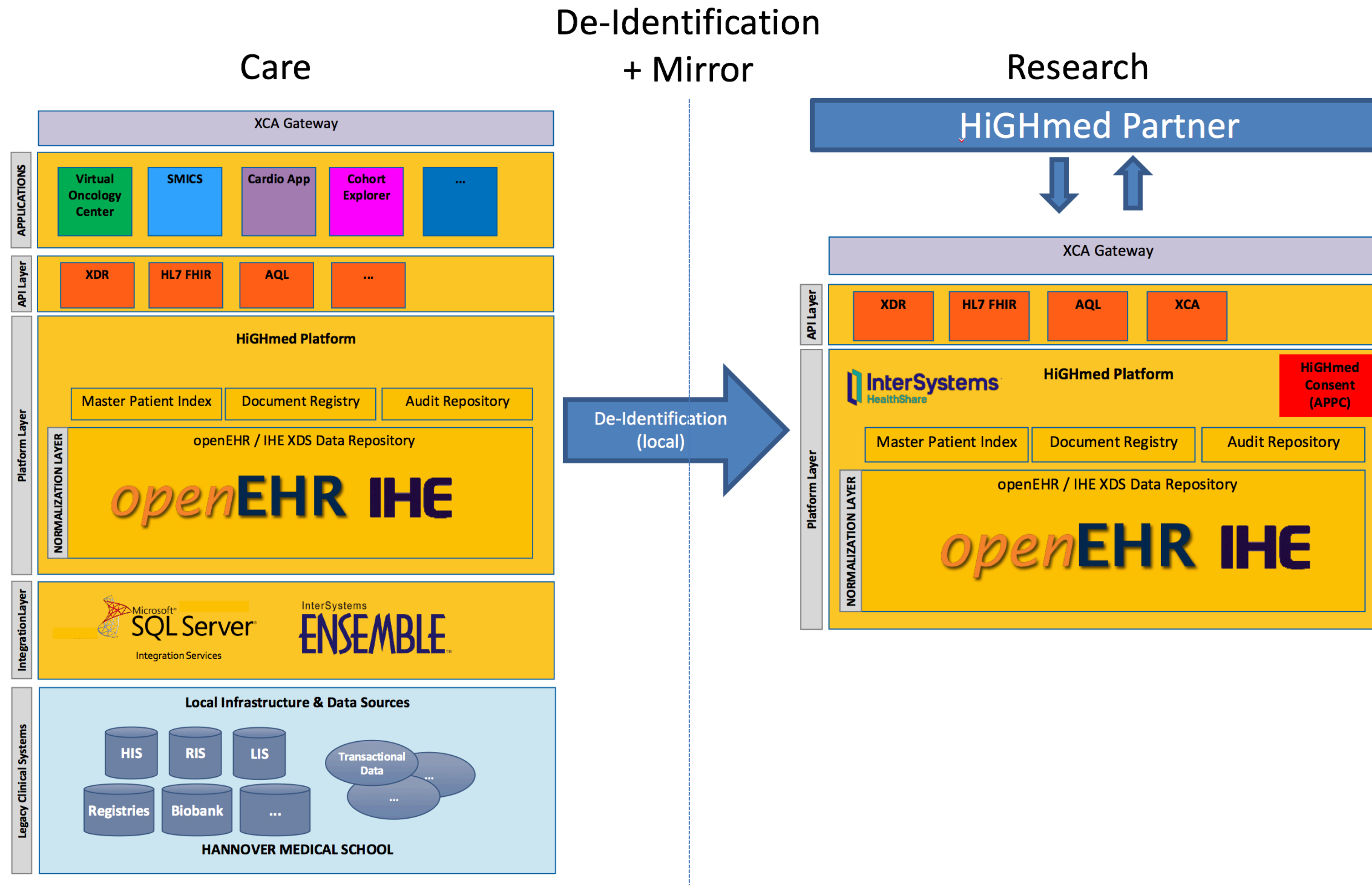
- **Open Service Models:** all specifications of the APIs are openly accessible to everybody. Specifications include data security and privacy, electronic health record management, and database queries.
- **Open Information Models:** All clinical models (e.g. lab values) are well defined based on established open standards. Data based on these models can be reliably processed and computed in local and distributed environments.
- **Open System Specifications:** All system components and protocols are openly specified using licenses feasible for commercial and non-commercial use. I.e., every component in the system can be replaced by software from multiple vendors or by an open source project.



GEFÖRDERT VOM







*open*EHR



**CDR for governments
and eHealth programs**



**Health data platform
for EHR, applications,
apps and CDS**



**ecosystems
of healthcare apps
and services**



**CDR for research
and clinical decisions
support**

*open*EHR



**Framework
for clinical registries**

*open*EHR



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**Framework
for clinical registries**



SALFORD ROYAL NHS FOUNDATION TRUST MANCHESTER 800+ bed acute GDE

App Ecosystem Platform
to develop innovative apps and
services



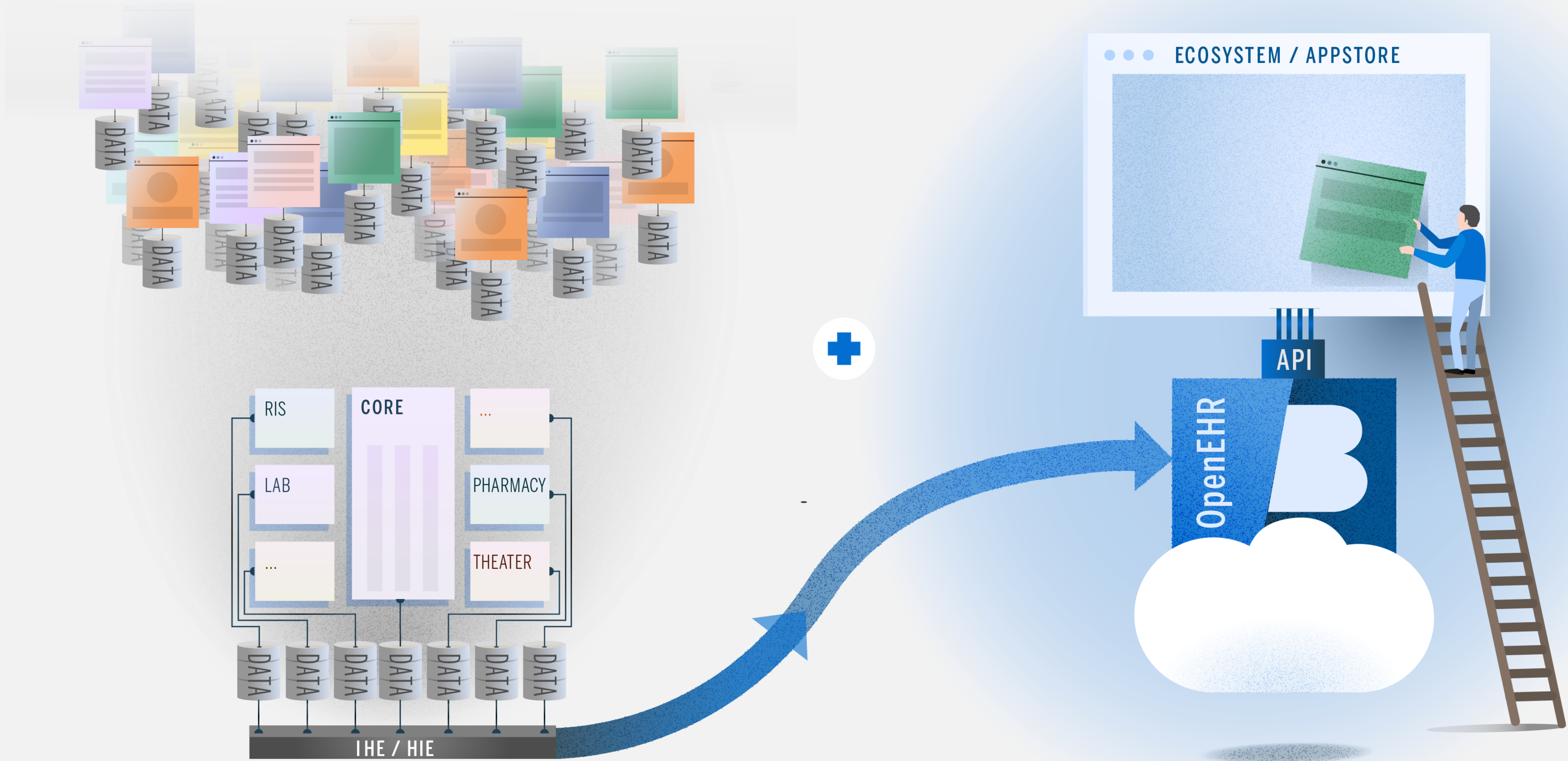


PLYMOUTH HOSPITALS NHS TRUST 1,000+ bed acute trust

OPENeP - An Open Standards Approach
to an Integrated Digital Care Record



openEHR

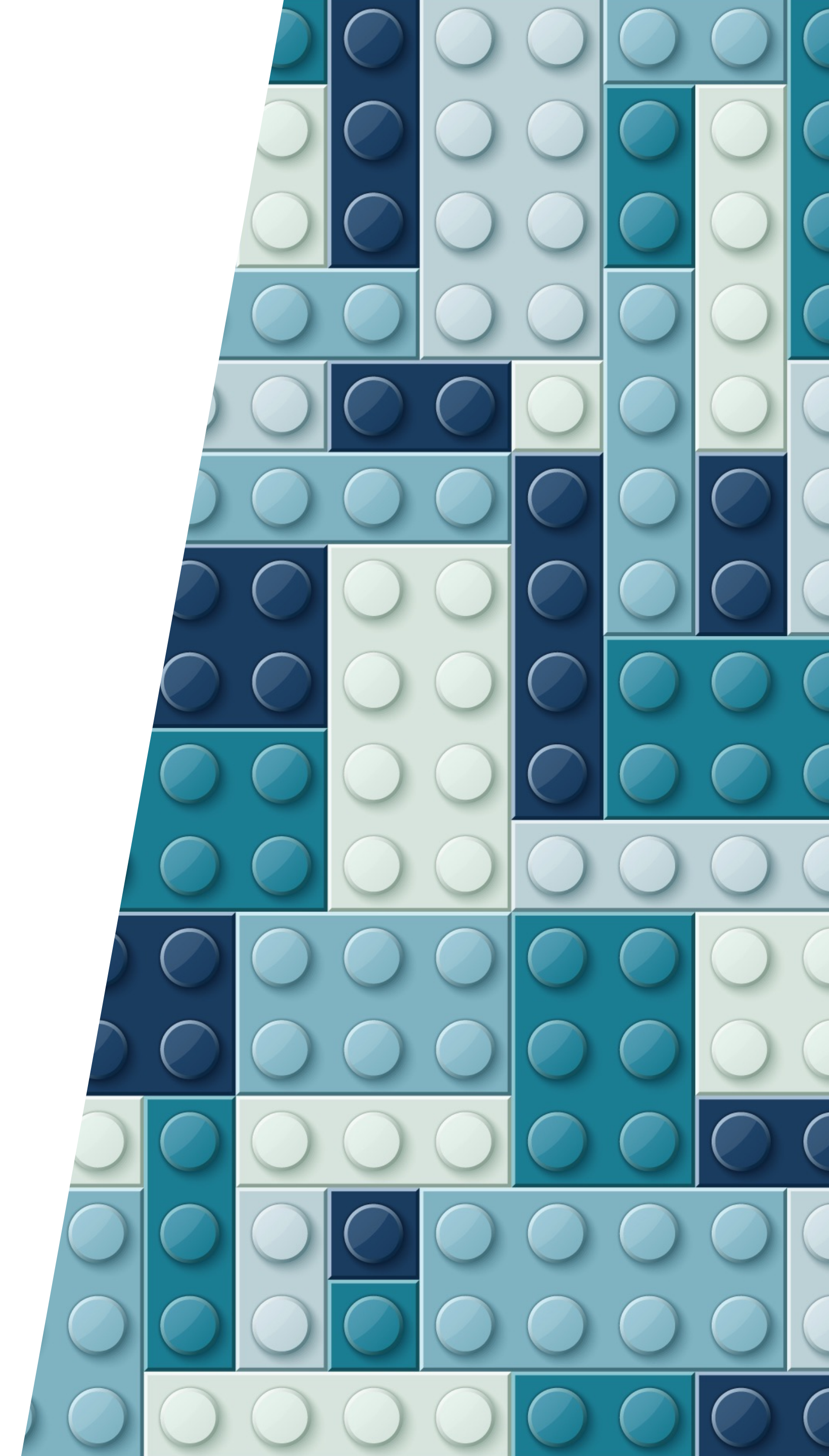


*open*EHR

Summary

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- Healthcare is **changing** and today's monolithic applications can't cope
- ERP went from B-o-B to Megasuite to **Postmodern**
- The same will happen with **healthcare** applications
- The **lifecycle** of applications and data is **different**, so we need to **separate** data from applications
- The future is **multi-vendor** so **vendor-neutral** health data is a **key asset**
- **openEHR** provides a **proven platform** to build **new innovative applications**



*open***EHR**

Thank You!

Tomaž Gornik

tomaz.gornik@openehr.org

@tomazgornik

www.openehr.org