



# South London and Maudsley NHS Trust to use Better Meds solution and Better allergies module

THE TRUST MAKES THE TRANSFORMATION FROM PRESCRIBING ON PAPER CHARTS TO ELECTRONIC PRESCRIBING TO GREATLY IMPROVE THEIR PRESCRIBING AND ADMINISTERING PROCESSES AND PROVIDE PATIENTS WITH SAFER TREATMENT WITH MEDICATIONS.



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CASE STUDY

# Project scope



Serves population of nearly 2m



Provides inpatient care for over 5,000 people each year



Provides the widest range of NHS mental health services in the UK



Treats more than 45,000 patients in the community in Lambeth, Southwark, Lewisham and Croydon



More than 230 services including inpatient wards, outpatient and community services

## Challenges

- Lots of prescribed drugs that interact with each other
- Adapting the system to unpredictable ward rounds
- Lots of medication prescribed needs to be monitored via blood tests
- Capturing DNA - service users may be at risk/put others at risk if they do not attend
- Patient leave is very frequent making it difficult to keep track of timely medication intake
- Problems with compliance for medication administration as many service users are admitted on a section
- Many drug charts in use (nicotine replacement, chlordiazepoxide, as well as warfarin, insulin etc.)

## Solutions

- ✓ Better Meds solution and the Better allergies module

## Benefits

- ⊕ Reduction in missed or late doses
- ⊕ Reduction in patients receiving drugs which they are allergic to
- ⊕ Improvement in patient medication history availability to optimise treatment decisions
- ⊕ Improvement in prescribing accuracy and legibility so that prescriptions are complete and unambiguous for nurses to be able to administer



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