



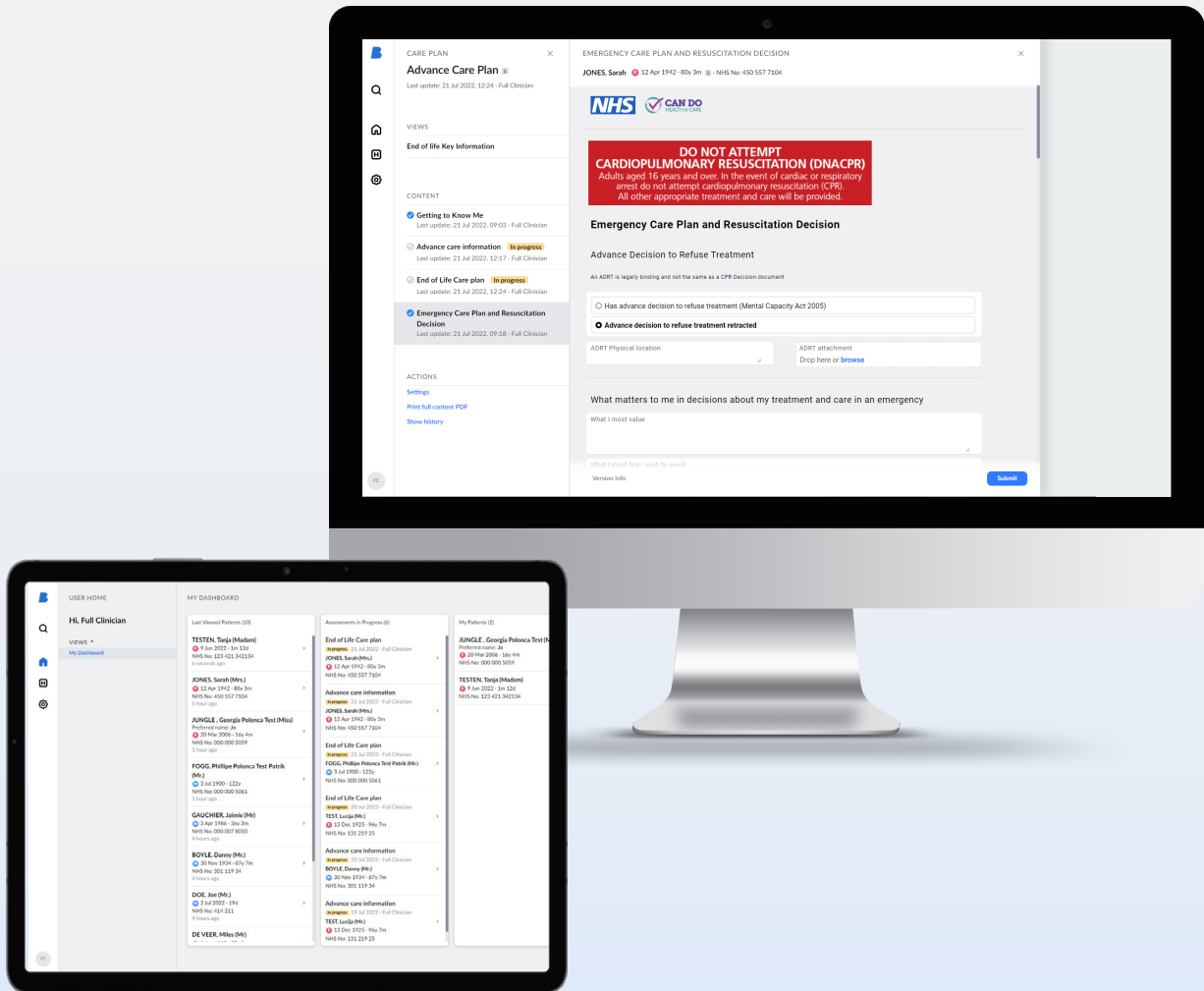
SNEE ICS pilots dynamic integrated care plan led by Better's open data platform and low code tools



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CASE STUDY

Suffolk and North East Essex ICS have implemented a dynamic End of Life digital care plan where patients and care teams can gain easy and real time read- write access to a single source of information focused on patients' needs, anticipatory care and wishes.



“For many years people have expressed the problems of having to repeat their story to different professionals about what is important to them and what they might wish to happen if they were dying. This project offers a solution to that problem and could play a vital role in improving the quality of care at such a difficult time in people’s lives.”

Barbara Gale, Chief Executive, St Nicholas Hospice Care

Project scope



Suffolk and North East
Essex ICS



Serves population of over 1M

Challenges

- ⊖ Difficult for patients and informal carers to participate
- ⊖ Care planning tools can be rigid
- ⊖ Not easily accessible
- ⊖ No single source of truth
- ⊖ Difficult to customize and extend with new information
- ⊖ Duplicate and repeat data entry

Solution

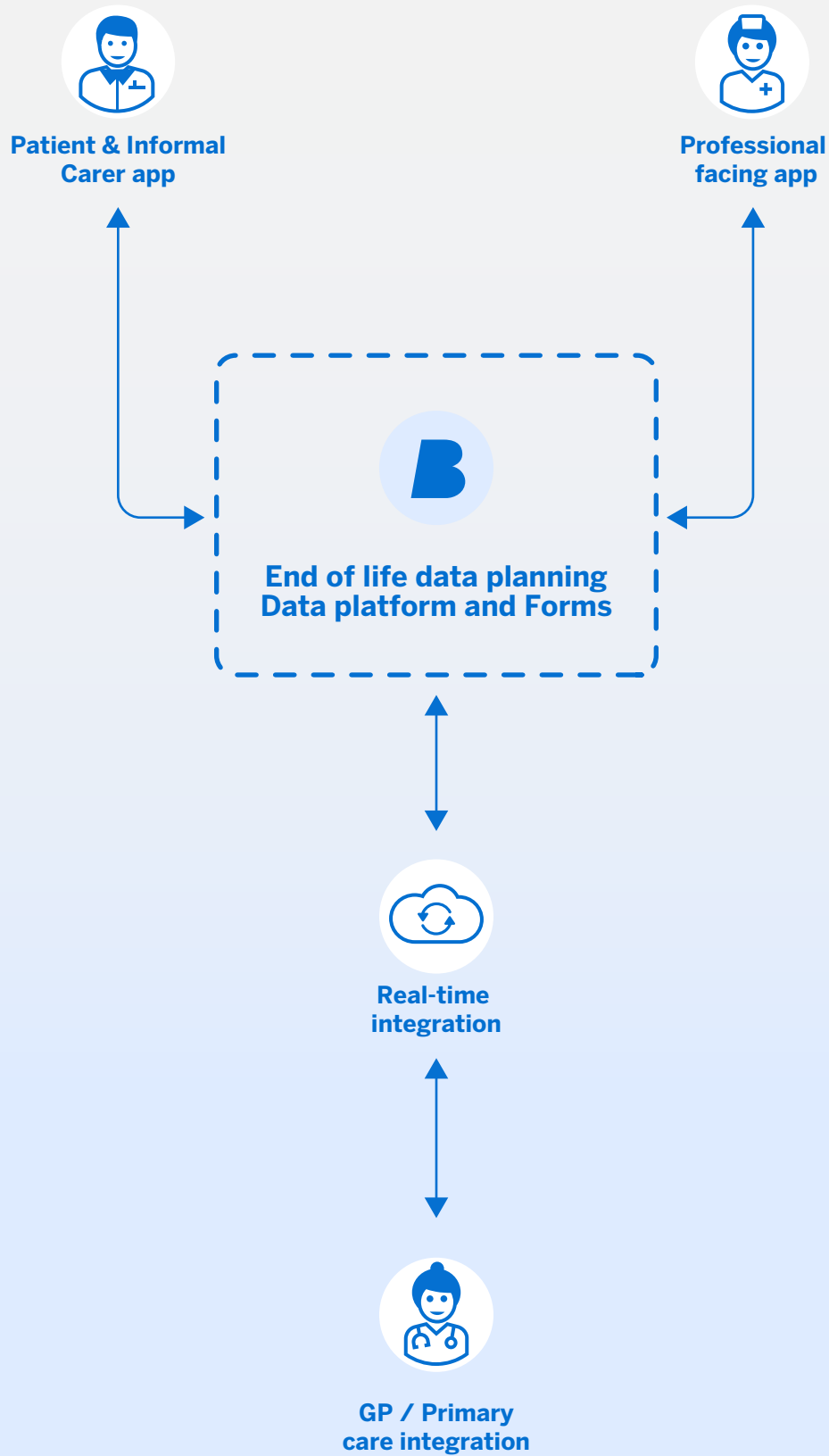
- ✓ Single coherent source of truth of information accessible anywhere anytime
- ✓ Better DHP allows for persistence of data and separation of data from function providing staggering value
- ✓ This approach intrinsically supports adaptability and scale
- ✓ Care IS collaboration on the clinician facing app
- ✓ FreshEHR collaboration on the web- based application
- ✓ Cohesion collaboration on the patient facing app

Benefits

- ⊕ Digital solution that is a single source of information
- ⊕ Puts patient at the centre and in control
- ⊕ Accessible in real time anywhere by anyone with the right authority
- ⊕ Single sign on approach that plugs into applications that Trusts already use
- ⊕ No need for additional log in or sign up details
- ⊕ Ability to reuse the data that has already been captured
- ⊕ Ensuring a high confidence that the patient's EoL wishes are consistently followed
- ⊕ Enabling the patient's EoL health and care information to be reused to support their care throughout the complete patient journey
- ⊕ Scalability and extendibility over time

Accessible from any device

Dynamic and Integrated Care Planning Service



About Better



16
markets



150+
clients



20+
partners



30+ mio
unique patients' EHRs stored
on Better Platform



50+
apps running on
Better Platform



1000+
healthcare institutions
connected to Better Platform



Better data, better care.



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