



# OneLondon to design and deliver Urgent Care Plan across London

BETTER'S SOLUTION WILL REDUCE DUPLICATION, IMPROVE ACCESSIBILITY AND ENABLE SHARED CARE PLANS FOR A VARIETY OF CLINICAL PATHWAYS, INCLUDING, BUT NOT LIMITED TO, END OF LIFE CARE.



WWW.BETTER.CARE

CASE STUDY

# Key functionalities of the Urgent Care plan



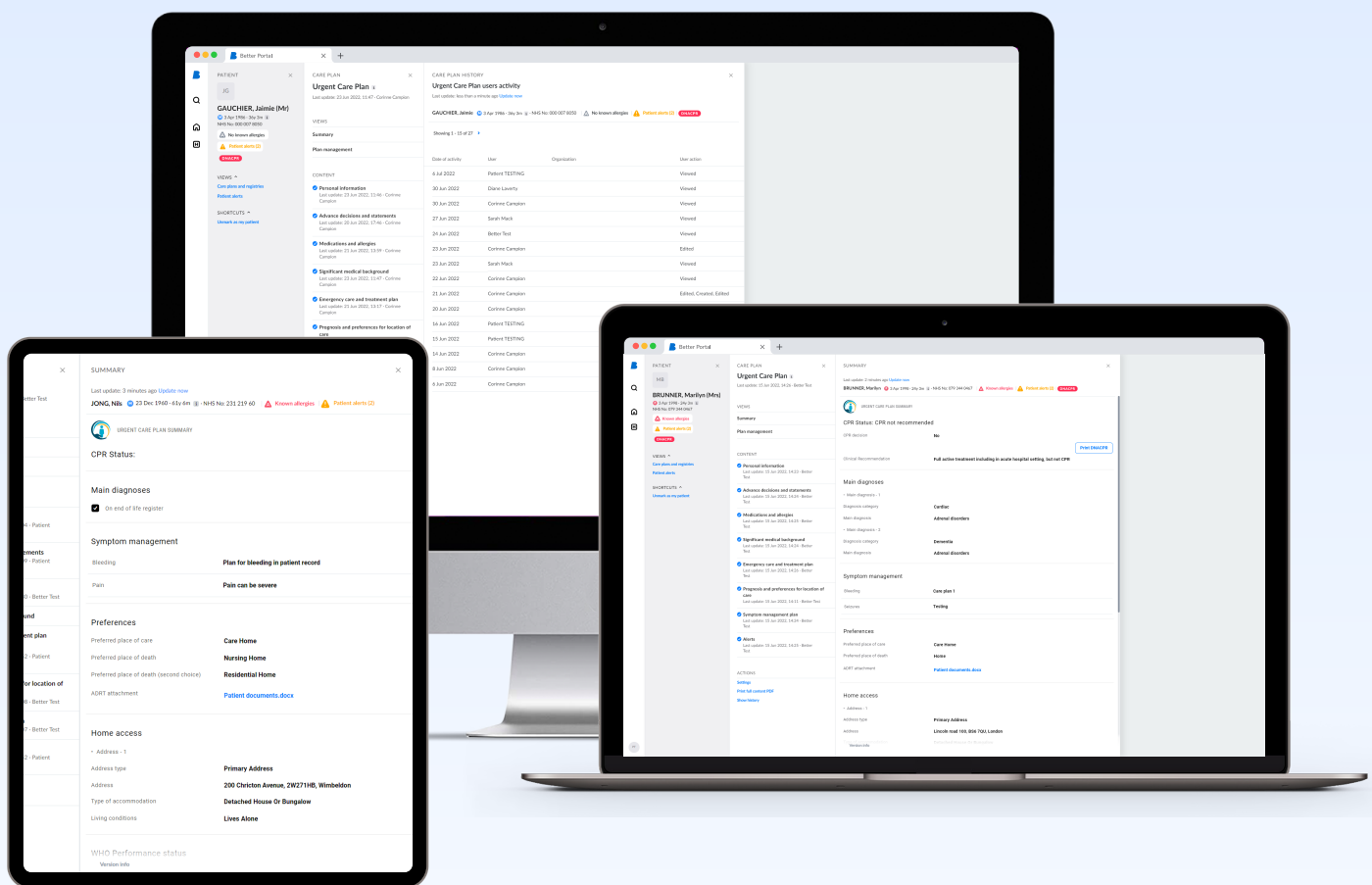
Improved accessibility



Reduced duplication



Template development



Digital platforms standardise the way information is captured and provide you with a controlled environment that gives tools, capability, and information modeling provision to information specialists and clinicians. They then bring together information into a standard set of tools to deliver to the point of care. There is also other benefit to platforms, it gives real-time access to information and enables other services to share the information more readily.

- Gary McAllister, CTO, OneLondon

## Project scope



Serves population of 9m



40 NHS Trusts



1,400 General Practices

### 5 integrated Care Systems in London:



North East London



North Central London



South West London



South East London



North West London

## Challenges

- ⊙ Multiple forms – care providers not knowing which version is the latest.
- ⊙ Information is not shared, it is not accurate, it is incomplete, inaccessible and not representative of patient's wishes.
- ⊙ Patients having to repeat the same stories to different health and care providers.
- ⊙ Duplicate data entries.

## Solutions

- ✓ Better's solution with its open health data platform and low code tools supports the ability to rapidly build dynamic care planning applications.
- ✓ The Better Shared Care Planning Application (SCPA) provides a generic care planning capability to London's health and care system and easily integrates with existing IT architectures.

## Benefits

- ⊕ Reduce duplication of data.
- ⊕ Improve accessibility.
- ⊕ Ability to share data in real-time across various health care settings and geographies across the region.
- ⊕ Consolidated care planning record across the region, centred around the patient.
- ⊕ Patient's wishes are consistently met.
- ⊕ Single source of information that enables interconnective, accurate and up to date information that can be contemporaneously shared between multiple providers.
- ⊕ Simple to use with a single sign on approach that integrates into existing applications.
- ⊕ Enable shared care plans for a variety of clinical pathways, including, but not limited to, end of life care.

# About Better



**16**  
markets



**150+**  
clients



**20+**  
partners



**30+ mio**  
unique patients' EHRs stored  
on Better Platform



**50+**  
apps running on  
Better Platform



**1000+**  
healthcare institutions  
connected to Better Platform



**Better data, better care.**



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